



Kildare

...AT THE HEART OF THE COMMUNITY

ANNUAL REPORT & ACCOUNTS 2024

**57th Annual
General Meeting**

Wednesday 11th December 2024

Kildare Credit Union Ltd., Rea House Bride Street, Kildare.



GENERAL INFORMATION

Directors

Judith Boyle (*Chairperson*)
Mark McLoughlin (*Vice Chairperson*)
Olivia Byrne (*Secretary*)
Aidan Broughall
Martin Burke
Sandra Doolan
Peadar Kearney
Seamus McDonnell (*resigned Mar 2024*)
Johannes Rice (*co-opted Mar 2024*)
Aidan McKeown (*resigned May 2024*)
Noel McLoughlin (*co-opted Sept 2024*)

Board Oversight Committee

Canice Keane (*resigned Jan 2024*)
Barry O'Sullivan (*co-opted Jan 2024*)
Noel McLoughlin (*resigned Sept 2024*)
Kyle Ronan (*co-opted Sept 2024*)
Patricia Kelly

CEO

Michelle Kemmy

Staff

Justin Blennerhassett
(*Compliance & Risk Officer*)
Amanda McCullagh
(*Office Supervisor, Kildare*)
Pauline Mooney (*Retired Sept 2024*)
Colette Phelan, Madeline Purcell, Yvonne
Stynes, Annette Irwin, Annette Byrne,
Paul Loughman, Teresa Kelly, Fiona
Duffey, Sarah Comerford, Jacqueline
Brady & Evan Comerford.

Credit Union Number

43CU

Registered Office and Business

Address

Rea House, Bride Street, Kildare, Ireland.

Sub Offices

Kilcullen Office

Credit Union House, Main Street,
Kilcullen.

Narraghmore Office

Narraghmore, Ballytore, Co. Kildare.

Auditor

BCA Tax & Business Consultants Limited
Chartered Accountants and Statutory
Auditors
Clonminch Hi-Technology Park,
Clonminch, Tullamore, Offaly, Ireland.

Bankers

Bank of Ireland, The Square, Kildare.

Solicitors

Pierse Fitzgibbon Solicitors
Market Street, Listowel, Co. Kerry.

Opening Hours

Kildare office

Tues – Thurs 9am to 4pm; Fri 9am to
5pm, Sat 9am to 1pm

Kilcullen office

Tues – Fri 9am to 4pm; Sat 9am to 1pm
Closed for Lunch 1pm to 2pm

Narraghmore office

Mon, Tues, Fri 9am to 4pm
Closed for Lunch 1pm to 2pm

Contact Details

Email Address: info@kildarecu.ie

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Data Protection:

dataprotection@kildarecu.ie



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AGENDA OF THE MEETING

1. Welcome and Invocation
2. Acceptance of representatives of members that are not natural persons
3. Ascertainment that a quorum is present
4. Adoption of standing orders
5. Reading, approval (or correction) of the minutes of the 2023 Annual General Meeting
6. Report of the Board of Directors and consideration of accounts
7. Report of the Auditor
8. Report of the Board Oversight Committee
9. Recommendation of dividend and loan interest rebate
10. Report of the Credit Committee
11. Report of the Credit Control Committee
12. Report of the Membership Committee
13. ESG Sustainability Report
14. Report of the Nomination Committee
15. Consideration and approval of rule amendments
16. Elections
 - a) Auditor
 - b) Board Oversight Committee members
 - c) Board of Directors
17. Any other business
18. Announcement of election results
19. Adjournment or close of meeting

STANDING ORDERS FOR KILDARE CREDIT UNION LIMITED



1. VOTING

Each member shall be entitled to one vote irrespective of his/her shareholding, in accordance with section 82(2) of the Credit Union Act, 1997 (as amended)

2-3 ELECTION PROCEDURE

2. Elections to the Board of Directors, to the Board Oversight Committee and the position of Auditor shall be by majority vote and by secret ballot.
3. When nominations are announced tellers shall be appointed by the Chair and ballot papers shall be distributed. Nominations shall be in the following order:
 - (a) nominations for Auditor;
 - (b) nominations for members of the Board Oversight Committee;
 - (c) nominations for Directors.

When voting is completed, the votes shall be taken and tallied by the tellers. Any ballot paper which contains votes for more than the number required to be elected shall be void. All elections shall be by secret ballot and by majority vote. When the votes have been counted by the tellers, the results shall be announced by the Chair.

In the event that all vacancies are not filled by the first ballot further ballots shall be taken as required. In the event of an equality of votes between candidates for the remaining vacancies not filled in accordance with the above procedure one further ballot shall be taken and should that ballot fail to determine the issue, the vacancies shall be filled by lot from among such candidates having an equality of votes.

4 - 9 MOTIONS

4. All motions from the floor of the AGM must be proposed and seconded by members present at the AGM and moved by the proposer. If the proposer is absent when the motion is called, the motion shall be deemed to have failed.
5. A proposer of a motion may speak for such period as shall be at the discretion of the Chair of the meeting and shall have the right of reply before the motion is put to the meeting for a vote.
6. In exercising his/her right of reply, a proposer may not introduce new material.
7. The seconder of a motion shall have such time as shall be allowed by the Chair to second the motion.
8. Members are entitled to speak on any such motion and must do so through the Chair. All speakers to any motion shall have such time as shall be at the discretion of the Chair.
9. The Chair shall have the absolute right to decide at any time when a motion has been sufficiently discussed and may put the motion to the meeting giving the proposer the right of reply before doing so.



STANDING ORDERS FOR KILDARE CREDIT UNION LIMITED

10 - 15 MISCELLANEOUS

10. The Chair of the Board of Directors shall be the Chair of any general meeting, except where he/she is not available, in which case it shall be the Vice-Chair, except where he/she is not available, in which case the Board shall decide amongst themselves who shall act as Chair of any general meeting.
11. The Chair may at his/her discretion, extend the privilege of the floor to any person who is not a member.
12. Matters not covered by the Agenda may be introduced under "Other Business" at the discretion of the Chair.
13. The Chair's decision on any matter relating to these Standing Orders or interpretation of same shall be final.
14. No member shall have more than one vote on each question at any general meeting of the credit union or any adjournment thereof irrespective of his/her shareholding or the number of accounts in his/her name in the credit union provided, however, that except in voting at elections, the presiding member shall have a second or casting vote in the event of equality of voting. Voting by proxy shall be allowed only when a member other than a natural person votes through a representative, who is a member of the group, duly authorised in writing for that purpose and accepted as such by the Board of Directors.
15. Any matter to be decided upon by vote at the AGM shall, unless otherwise expressly provided for by law or the rules, be decided upon by simple majority.

16. SUSPENSION OF STANDING ORDERS

Any one of these Orders or all of these Standing Orders may be suspended on a motion to this effect receiving a two-thirds majority of those present and entitled to vote.

17. ALTERATION OF STANDING ORDERS

Standing Orders may be amended or altered at a general meeting and only if a motion to this effect has received a two-thirds majority of those present and voting.

18. ADJOURNMENTS

Adjournments of the AGM shall take place only in accordance with section 81(1) of the Credit Union Act, 1997 (as amended).



Statement of Credit Union Operating Principles as adopted at Annual General Meeting of the Irish League of Credit Unions 1984

1. Open and voluntary membership.

Membership is voluntary and open to all within the common bond.

2. Democratic control. Members enjoy equal rights to vote (one member, one vote). The autonomous nature of the Credit Union recognises, within the framework of law and regulation, the cooperative enterprise serving its members and which is controlled by them.

3. Limited dividends on capital.

Permanent equity capital, where it exists in the Credit Union, receives limited dividends.

4. Return on savings and deposits.

To encourage thrift through savings and thus provide loans and other member services, a fair rate of interest is paid on savings and deposits, within the capability of the Credit Union.

5. Return of surplus to members.

Any surplus arising after ensuring appropriate reserve levels and after payment of dividends belongs to and benefits all members, with no member or group of members benefiting to the detriment of others.

6. Non-discrimination in race, religion and politics.

Operating decisions and the conduct of business are based on member needs, economic factors and sound management principles and are non-discriminatory in relation to race, nationality, sex, religion and politics.

7. Service to members. Credit Union services are directed towards improving the economic and social well-being of all members

whose needs shall be a permanent paramount consideration rather than towards the maximising of surpluses.

8. On-going education. Credit Unions actively promote the education of their members, officers and staff along with the public in general, in the economic, social democratic and mutual self-help principles of Credit Unions. The promotion of thrift and the wise use of credit, as well as education on the rights and responsibilities of members are essential to the dual social and economic character of Credit Unions in serving member needs.

9. Co-operation among co-operatives. Credit Unions, within their capability, actively co-operate with other Credit Unions, co-operatives and their associations at local, national and international level in order to best serve the interest of their members and their community.

10. Social responsibility. Credit Unions seek to bring about human and social development. Their vision of social justice extends both to the individual members and to the larger community in which they work and reside. The Credit Union ideal is to extend service to all who need and can use it. Every person is either a member or a potential member and appropriately part of the Credit Union sphere of interest and concern. Decisions should be taken with full regard for the interests of the broader community within which the Credit Union and its members reside.



REPORT OF THE BOARD OF DIRECTORS

CHAIRPERSON'S ADDRESS

On behalf of the Board of Directors, I would like to extend a warm welcome to you to the 57th Annual General Meeting of Kildare Credit Union Limited. I would also like to welcome our auditor Paul Kelly from BCA and representatives from neighbouring credit unions to our meeting.

This annual report is a strong reflection of the great work and dedication of our team during the year and a summary of what has been achieved includes:

- Surplus of €1,415,509, an increase of 60.9% on 2023
- Growth in lending of 14% and 3% growth in shares
- 1,896 loans issued totalling over €11 million
- Bad debts recovered of €221,562
- Assets of €88.5 million
- Strong and prudent reserves of €14.5 million
- Continued support in the community through the Community Outreach Programme and 3rd level bursary

After achieving significant investment income returns and loan growth, the Board of Directors recommend a dividend rate of 0.30% on members' savings and an interest rebate of 5.5% on loans whilst continuing to take a prudent approach to capital reserve management, liquidity and operational resilience requirements.

The aim of growing our loan book will remain our top priority. Loans are the life blood and keystone of this Credit Union. By borrowing and repaying loans, members are ensuring the continued success of their Credit Union.

The Board works extremely hard and diligently on your behalf. This year, the Credit Union (Amendment) Act 2023 was phased in bringing many governance changes and amendments to the interest rate cap, nominations, small payments on death and policy review changes. The Board of Directors passed a resolution adopting the Standard Rules for Credit Unions 2024 including amendments for the Credit Union Amendment Act, the Assisted Decision-Making Act and gender neutral language and submitted them to the Central Bank of Ireland for registration.

From the 1st October 2024, the Minimum Competency Code will apply to core credit union services. All officers involved in the lending process, including volunteers, will need to hold a relevant qualification. All officers need to be compliant within a four-year period. This positive change has had one negative effect - we have seen changes on the Board of Directors due to the extra time commitment that our volunteer Directors need to put in to achieve compliance with the Code. On your behalf, I thank my fellow directors for their commitment and their counsel.

A particular word of thanks to Seamus McDonnell and Aidan McKeown who both resigned from the Board this year. Both men brought great commitment to the role of director, generous with their time, knowledge and passionate for a successful community focused credit union. Our thanks to Canice Keane and Patrica Kelly from the Board Oversight Committee who resigned this year due to other commitments leaving the credit union grateful for their commitment in overseeing that the Board adhere to the regulations of the Credit Union Act 1997 (as amended).

I extend my thanks to our management team and staff for their diligence in successfully meeting the many new challenges presented this year, for working towards compliance with the Minimum Competency Code, for their excellent service and commitment provided during the past year.

Finally, I thank you, our members for your continued confidence and commitment to Kildare Credit Union.

REPORT OF THE BOARD OF DIRECTORS



For the year ended 30 September 2024

The directors present their report and the audited financial statements for the financial year ended 30 September 2024.

Objects

The principal activity of Kildare Credit Union Limited is the provision of savings and loans to members in its common bond. The Credit Union manages its members' shares, capital and loans to members so that it earns income from the margin between interest receivable and interest payable.

Principal Risks and Uncertainties

The main financial risks arising from the activities of Kildare Credit Union Limited are credit risk, liquidity risk, interest rate risk and continuous compliance with regulatory and legislative requirements. The Board reviews and agrees policies for managing each of these risks.

Business Review

The directors are satisfied with both the level of business and the year-end financial position. The directors expect to develop and expand the current activities of the Credit Union and they are confident of its ability to operate successfully into the future. Geopolitical risks, such as the conflicts in Europe and the Middle East, have the potential to impact the global economic outlook, influencing growth, inflation, financial markets and supply chains. This may have implications on the credit union's ability to generate income, grow its loan book and keep operating costs under control.

Directors and Board Oversight Committee Members

The current directors and board oversight committee members are as set out on the inside of the front cover.

In accordance with Section 53 of the Credit Union Act 1997 (as amended) four directors of the Credit Union are required to retire from the Board at this year's Annual General Meeting, and being eligible, two directors will offer themselves for re-election. Two directors co-opted during the year to fill vacancies offer themselves for election.

There are three vacancies on the Board Oversight Committee. Two board oversight committee members co-opted during the year to fill vacancies offer themselves for election. There is one vacancy to be filled.

Authorisation

The Credit Union is authorised as follows:

- A Credit Union entitled under the European Union (Payment Services) Regulations 2018 to provide payment services.

Accounting Records

The measures taken by the directors to ensure compliance with the requirements of Section 108 of the Credit Union Act 1997 (as amended), regarding proper books of account are the implementation of necessary policies and procedures for recording



REPORT OF THE BOARD OF DIRECTORS

For the year ended 30 September 2024

transactions, the employment of competent accounting personnel with appropriate expertise and the provision of adequate resources to the financial function. The books of account of the Credit Union are maintained at the Credit Union's premises at Rea House, Bride Street, Kildare.

Post Balance Sheet Events

There were no significant events affecting the Credit Union since the balance sheet date

Auditors

The auditors, BCA Tax & Business Consultants Limited, have indicated their willingness to continue in office in accordance with Section 115 of the Credit Union Act, 1997 (as amended).



Aisling McKeever, winner of the Chris Kelly Bursary Draw 2024 collecting her cheque from CEO Michelle Kemmy

STATEMENT OF DIRECTORS' RESPONSIBILITIES



The Credit Union Act, 1997 (as amended) requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Credit Union and of the income and expenditure of the Credit Union for that financial year. In preparing these financial statements the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the credit union will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Credit Union and to enable them to ensure that the financial statements are prepared in accordance with applicable Irish law and Generally Accepted Accounting Practice in Ireland, including the standards issued by the Financial Reporting Council, and in particular FRS102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland". They are responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the directors are aware:

- there is no relevant audit information (information needed by the Credit Union's auditor in connection with preparing the auditor's report) of which the Credit Union's auditor is unaware, and
- the directors have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the Credit Union's auditor is aware of that information.

Approved by the Board of Directors and signed on its behalf by:

Member of the Board of Directors

Judith Boyle

Date: 23 October 2024

Olivia Byrne

Date: 23 October 2024



STATEMENT OF BOARD OVERSIGHT COMMITTEE'S RESPONSIBILITIES

For the year ended 30 September 2024

The Credit Union Act 1997 (as amended) requires the appointment of a Board Oversight Committee to assess whether the board of directors has operated in accordance with Part IV, Part IV(A) and any regulations made for the purposes of Part IV or Part IV(A) of the Credit Union Act 1997 (as amended) and any other matter prescribed by the Central Bank of Ireland in respect of which they are to have regard to.

Barry O'Sullivan

Member of the Board Oversight Committee

Date: 23 October 2024

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KILDARE CREDIT UNION LIMITED



For the year ended 30 September 2024

Opinion

We have audited the financial statements of Kildare Credit Union Limited for the financial year ended 30 September 2024 which comprise the Income & Expenditure Account, the Balance Sheet, the Statement of Changes in Reserves, the Cash Flow Statement and notes to the financial statements, including the summary of significant accounting policies set out in note 2. The financial reporting framework that has been applied in their preparation is Irish law including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" issued in the United Kingdom by the Financial Reporting Council and the Credit Union Act, 1997 (as amended).

In our opinion the financial statements:

- give a true and fair view of the state of the assets, liabilities, and financial position of the Credit Union as at 30 September 2024 and of its surplus for the financial year then ended;
- have been properly prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- have been properly prepared in accordance with the requirements of the Credit Union Act, 1997 (as amended).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the

audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions, that individually or collectively, may cast significant doubt on the group and parent company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue. Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KILDARE CREDIT UNION LIMITED

For the year ended 30 September 2024

misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Credit Union Act, 1997 (as amended)

In our opinion, based on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion proper accounting records have been kept by the Credit Union.
- Properly audited and the financial statements are in agreement with the accounting records.

Respective responsibilities Responsibilities of directors for the financial statements

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors' are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high

level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at: www.iaasa.ie/wp-content/uploads/2022/10/Description_of_auditors_responsibilities_for_audit.pdf. The description forms part of our Auditor's Report.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the Credit Union's members, as a body, in accordance with section 120 of the Credit Union Act, 1997 (as amended). Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Paul Kelly F.C.A For & on behalf of BCA Tax & Business Consultants Limited

Chartered Accountants and Statutory
Auditors

Clonminch House

Clonminch Hi-Technology Park

Tullamore

Co. Offaly

Date: 23 October 2024

INCOME AND EXPENDITURE ACCOUNT



For the year ended 30 September 2024

		2024	2023
		€	€
Income:	Schedule		
Interest on members' loans	1	1,542,955	1,356,140
Income from investments	2	1,191,599	849,727
Interest payable on members' deposits		(6,726)	(7,007)
Net interest income		2,727,828	2,198,860
Other income	3	9,851	7,661
Total income		2,737,679	2,206,521
Expenditure			
Employment costs		517,060	514,285
Other management expenses	4	943,908	898,012
Depreciation		79,411	72,274
Provision for bad debts		-	79,054
Loans written off		3,353	6,563
Bad debts recovered		(221,562)	(226,676)
Total expenditure		1,322,170	1,343,512
Surplus of income over expenditure		1,415,509	863,009
Other comprehensive income		-	-
Total comprehensive income		1,415,509	863,009

The financial statements were approved and authorised for issue by the Board of Directors on 23 October 2024 and signed on its behalf by;

Signed on Behalf of the Credit Union

Michelle Kemmy, CEO

Date: 23 October 2024

Judith Boyle, Member of the Board of Directors

Date: 23 October 2024

The notes on pages 17 to 38 form part of the financial statements



BALANCE SHEET

For the year ended 30 September 2024

		2024 €	2023 €
Assets:	Note		
Cash and cash equivalents	11	780,937	844,684
Tangible fixed assets	13	1,404,457	1,443,515
Loans to members	12	21,244,296	18,570,246
Provision for bad debts	12	(1,065,836)	(1,101,300)
Prepayments and other debtors	14	1,067,046	1,055,774
Accrued income	14	512,957	446,604
Deposits and investments - cash equivalents	15	14,795,248	13,598,342
Deposits and investments - other	15	49,788,618	50,224,235
Total Assets		88,527,723	85,082,100
Liabilities			
Members' shares	16	70,402,727	67,985,078
Members' deposits	17	3,273,278	3,437,529
Deposit interest due to members		4,507	4,695
Trade creditors and accruals	18	281,399	315,853
Other creditors	18	13,785	12,657
Total Liabilities		73,975,696	71,755,812
Net Assets		14,552,027	13,326,288
Members' Resources			
Regulatory reserve		11,245,000	10,815,000
Operational risk reserve		650,000	630,000
Other reserves		2,657,027	1,881,288
Total Members' Resources		14,552,027	13,326,288

These financial statements were approved and authorised for issue by the Board on 23 October 2024.

Approved by the Board of Directors and signed on its behalf by:

Michelle Kemmy, CEO

Date: 23 October 2024

Judith Boyle, Member of the Board of Directors

Date: 23 October 2024

The notes on pages 17 to 38 form part of the financial statements

STATEMENT OF CHANGES IN RESERVES



For the year ended 30 September 2024

	Regulatory Reserve	Distribution Reserve	Operational Risk Reserve	Other Reserves	Unrealised Income Reserve	Total Reserves
	€	€	€	€	€	€
At 1 October 2022	10,587,000	-	600,000	1,341,815	35,048	12,563,863
Dividends paid during the financial year	-	(67,220)	-	-	-	(67,220)
Loan interest rebate paid during the financial year	-	(33,366)	-	-	-	(33,366)
Other movement in reserves	228,000	100,586	30,000	504,425	-	863,011
At 30 September 2023	10,815,000	-	630,000	1,846,240	35,048	13,326,288
At 1 October 2023	10,815,000	-	630,000	1,846,240	35,048	13,326,288
Dividends paid during the financial year	-	(135,559)	-	-	-	(135,559)
Loan interest rebate paid during the financial year	-	(54,510)	-	-	-	(54,510)
Other movement in reserves	430,000	189,769	20,000	775,739	-	1,415,509
At 30 September 2024	11,245,000	-	650,000	2,621,979	35,048	14,552,027

1. The Regulatory Reserve of the Credit Union as a % of the total assets as at 30th September 2024 was 12.71% (2023 12.71%) which is more than the Credit Union's Regulatory Reserve requirement of 10%.

2. In accordance with section 45 of the Credit Union Act, 1997 (as amended) Kildare Credit Union Limited put in place an Operational Risk Reserve. The Board has transferred €20,000 additional funds to the Operational Risk Reserve in the current period, following the completion of an internal process of assessing the level of the reserve required to cover the operational risk within the Credit Union.

3. Following the commencement of Section 13 of the 2012 Act, the requirement for Credit Unions to transfer 10% of their annual surplus to their Statutory Reserve (now known as the Regulatory Reserve) each financial year has been removed.

Approved by the Board of Directors and signed on its behalf by:

Michelle Kemmy, CEO

Date: 23 October 2024

Judith Boyle, Member of the Board of Directors

Date: 23 October 2024



CASH FLOW STATEMENT

For the year ended 30 September 2024

	2024	2023
	€	€
Opening cash and cash equivalents	14,443,026	14,710,637
Cash flows from operating activities		
Loans repaid	8,312,608	7,615,452
Loans granted	(11,025,475)	(9,433,109)
Loan interest income	1,535,546	1,353,139
Interest paid on members' deposits	(6,726)	(7,007)
Investment income	1,191,599	849,727
Other income received	9,851	7,661
Bad debts recovered	221,562	226,676
Dividends paid	(135,559)	(67,220)
Loan interest rebate	(54,210)	(33,366)
Operating expenses	(1,460,969)	(1,412,297)
Movement in other assets	(70,216)	(1,196,643)
Movement in other liabilities	(33,326)	(23,440)
Movement in provisions	(188)	2,170
Net cash (used in)/generated from operating activities	(1,515,503)	(2,118,257)
Cash flows from investing activities		
Purchase of tangible fixed assets	(40,353)	(64,130)
Net cash flow from other investing activities	435,617	844,416
Net cash generated from/(used in) investing activities	395,264	780,286
Cash flows from financing activities		
Members' shares received	25,861,547	21,757,388
Members' deposits received	1,780,327	1,745,068
Members' shares withdrawn	(23,443,898)	(20,558,771)
Members' deposits withdrawn	(1,944,578)	(1,873,325)
Net cash generated from/(used in) financing activities	2,253,398	1,070,360
Net decrease in cash and cash equivalents	1,133,159	(267,611)
Cash and cash equivalents at end of financial year 11	15,576,185	14,443,026

Approved by the Board of Directors and signed on its behalf by:

Michelle Kemmy, CEO

Date: 23 October 2024

Judith Boyle, Member of the Board of Directors

Date: 23 October 2024

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

1. LEGAL AND REGULATORY FRAMEWORK

Kildare Credit Union Limited is established under the Credit Union Act, 1997 (as amended). The Credit Union is registered with the Registrar of Credit Unions and is regulated by the Central Bank of Ireland. The principal place of business is Rea House, Bride Street, Kildare, Co. Kildare.

2. ACCOUNTING POLICIES

The following principal accounting policies have been applied;

Statement of compliance and basis of preparation

The financial statements have been prepared in accordance with applicable Irish accounting standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS 102) and Irish statute comprising of the Credit Union Act, 1997 (as amended). The financial statements have been prepared on the historical cost basis.

Currency

The financial statements are prepared in Euro, which is the functional currency of the Credit Union. Monetary amounts in these financial statements are rounded to the nearest Euro.

Going concern

The financial statements are prepared on the going concern basis. The directors of Kildare Credit Union Limited believe this is appropriate as the Credit Union:

- Is generating annual surpluses;
- Maintains an appropriate level of liquidity; and
- Has reserves that are currently above the minimum requirements of the Central Bank of Ireland.

Income recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Credit Union and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received. The following criteria must also be met before revenue is recognised:

(i) Interest on members' loans

Interest on Members Loans is recognised on an accruals basis using the effective interest rate method in accordance with FRS 102 and Section 110(1)(D) of the Credit Union Acts 1997 (as amended). An approximation of the effective interest rate method is calculated by taking the interest accrual at the reporting period adjusted for any accrual relating to impaired loans

(ii) Investment income

The Credit Union currently only has investments that are valued at amortised cost, and uses the effective interest rate method to recognise investment income.

(iii) Other income

Other income such as commissions receivable on billpay and foreign exchange services arises in connection to specific transactions. Income relating to individual transactions is recognised when the transaction is completed.

Investments

Investment income is recognised on an accrual basis.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

Deposits and investments - cash and cash equivalents

These are valued at the deposit amount plus any accrued interest and interest income is recognised in the statement on an accruals (time) basis.

Deposits and investments - other

Term deposits and fixed interest investment bonds with fixed maturity dates are valued at the lower of cost or encashment value and interest is recognised in the income statement when it is received or irrevocably receivable.

Held at amortised cost

Investments designated on initial recognition as held at amortised cost are measured at amortised cost using the effective interest method less impairment. This means that the investment is measured at the amount paid for the investment, minus any repayments of the principal; plus or minus the cumulative amortisation using the effective interest method of any difference between the amount at initial recognition and the maturity amount; minus, in the case of a financial asset, any reduction for impairment or un-collectability. This effectively spreads out the return on such investments over time, but does take account immediately of any impairment in the value of the investment.

Central Bank deposits

Credit Unions are obliged to maintain certain deposits with the Central Bank. These deposits are technically assets of the credit union but to which the Credit Union has restricted access. The funds on deposit with the Central Bank attract nominal interest and will not ordinarily be returned to the credit union while it is a going concern. The amounts are stated at the amount deposited plus accrued income and are not subject to impairment reviews.

Investments at fair value

Investments held for trading and investment in stock market shares (i.e. non-convertible preference shares and non-puttable ordinary shares or preference shares) are included in this category. Financial assets at fair value are classified as held for trading if they are acquired for sale in the short term. They are valued at fair value (market value) at the financial yearend date and all gains and losses are taken to the income and expenditure account. The fair value of quoted investments is determined by reference to bid prices at the close of business on the balance sheet date. Where there is no active market these assets will be carried at cost less impairment.

Tangible fixed assets and depreciation

Tangible Fixed Assets are initially stated at cost or at valuation, less accumulated depreciation and impairment losses. The charge for depreciation is calculated to write off the original cost or valuation of tangible fixed assets, less their estimated residual value, over their expected useful lives as follows:

Land and buildings freehold	2% Straight line
Fixtures, fittings and equipment	20% Straight line
Computer equipment	25% Straight line

Tangible fixed assets are reviewed for impairment whenever events or changes in circumstances indicate that carrying values may not be recoverable. If any such indication exists and where the carrying value exceeds the net recoverable amount, the assets are written down to their recoverable amount.

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

The recoverable amount of tangible assets, property, plant and equipment is the greater of open market value and value in use. In assessing value in use the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of time value of money and the risks specific to the asset. For an asset that does not generate largely independent cash inflows, the recoverable amount is determined by the income generating unit to which the asset belongs. When the recoverable amount of the income generating unit is less than the carrying amount, an impairment loss is recognised.

Cash and cash equivalents

Cash and cash equivalents comprise operating cash on hand and cash deposited with banks with original maturity of less than or equal to three months.

Financial instruments

The Credit Union has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments. Financial instruments are recognised when the Credit Union becomes a party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when, and only when, there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Financial assets and liabilities are classified according to the substance of the contractual arrangements entered into.

Basic financial assets

Basic financial assets are initially measured at the transaction price, including transaction costs, and are subsequently carried at amortised cost using the effective interest method. Basic financial instruments include the following:

Loans to members

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Other Debtors

Other receivables such as prepayments are initially measured at transaction price including transaction costs and are subsequently measured at amortised cost using the effective interest method.

De-recognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the Credit Union transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

In the case of loans to members, loans are derecognised, when the right to receive cash flows from the loans have expired, usually when all amounts outstanding have been repaid by the member. Kildare Credit Union Limited does not transfer loans to third parties.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

Impairment of financial assets

Financial assets, other than those held at fair value, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the expected cash flows discounted at the asset's original effective interest rate.

Any impairment losses are recognised in the Income and Expenditure account. If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in the Income and Expenditure account.

Bad debt provision

In the case of impairment of loans to members, the loans are assessed collectively in groups that share similar credit risk characteristics except for individually significant loans which are assessed on a loan by loan basis for impairment.

Credit risk is identified, assessed and measured through the use of rating and scoring tools with emphasis on weeks in arrears and other observable credit risk metrics. The ratings influence the management of individual loans. The credit rating triggers the impairment assessment and if relevant the raising of specific provisions on individual loans where there is doubt about their recoverability. Loan loss provisioning is monitored by the Credit Union, and the Credit Union assesses and approves its provisions and provision adequacy on a quarterly basis. Key assumptions underpinning the Credit Union's estimates of collective provisions for loans with similar credit risk characteristics, and, Incurred But Not Reported provisions ("IBNR") are based on the historical experiences of the Credit Union allied to the Credit Union's judgement of relevant conditions in the wider technological, market, economic or legal environment in which the Credit Union operates. If a loan is impaired, the impairment loss is the difference between the carrying amount of the loan and the present value of the expected cash flows discounted at the asset's original effective interest rate taking account of pledged shares and other security as appropriate. Assumptions are back tested with the benefit of experience. After a period of time, when it is concluded that there is no real prospect of recovery of loans/part of loans which have been subjected to a specific provision, the Credit Union writes off that amount of the loan deemed irrecoverable against the specific provision held against the loan.

Basic financial liabilities

Basic financial liabilities are initially recognised at the transaction price, including transaction costs, unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities are subsequently carried at amortised cost using the effective interest method.

Members' shares

Members' shares, money management accounts and deposits are redeemable and therefore are classified as financial liabilities. They are initially recognised at

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

the amount of cash deposited and subsequently measured at amortised cost.

Other creditors

Other payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Other payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

De-recognition of financial liability

Financial liabilities are derecognised when the obligations of the Credit Union specified in the contract are discharged, cancelled or expire.

Holiday pay

A liability is recognised to the extent of any unused holiday pay entitlement which is accrued at the Balance Sheet date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the Balance Sheet date.

Pensions

Kildare Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees. The ILCU is the principal employer of the Scheme, and Kildare Credit Union Limited is a participating employer.

The Scheme is a multi-employer defined benefit scheme and there is insufficient information for Kildare Credit Union Limited to separately identify its share of the Scheme's underlying assets and liabilities. Consequently, the Scheme is currently accounted for as a defined contribution plan.

If an agreement is entered into with the Scheme that determines how Kildare Credit Union Limited will fund a past service deficit, Kildare Credit Union Limited shall recognise a liability for the contributions payable that arise from the agreement (to the extent that they relate to the deficit).

The Credit Union also funds pension benefits for certain other employees over the employees' period of service by way of defined contributions paid to approved PRSA's held with Zurich Life Assurance plc and New Ireland plc. Contributions to both pension schemes are based on a fixed percentage of employee's annual salary and the charge in the Income and Expenditure Account reflects contributions paid and payable in respect of the year ended 30 September 2024.

Distribution

In respect of each financial year, the Credit Union will allocate surplus funds to the Regulatory Reserve and other reserves in accordance with the provisions of the Credit Union Act 1997 (as amended) and guidance issued by the Central Bank of Ireland. The Board of Directors may also decide to hold reserves in excess of minimum statutory requirements, taking prudent account of the scale and complexity of the Credit Union's business, its risk profile and prevailing market conditions. The dividend payment is based on the distributable income of the Credit Union after meeting its reserve requirements. Dividends to the Credit Union's members are recognised as a liability of the Credit Union when approved by the Credit Union's shareholders at the Annual General Meeting.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

Reserves

Regulatory reserve

The Credit Union is required to maintain and establish a minimum Regulatory reserve of at least 10% of the assets of the Credit Union in accordance with Credit Union Act 1997 (Regulatory Requirements) Regulations 2016.

Operational risk reserve

The Credit Union has established an Operational Risk reserve which is separate, distinct and in addition to the reserves the Credit Union is required to hold in its Regulatory reserve. The amount held in the Operational Risk reserve is the predicted impact of operational risk events that may have a material impact on the Credit Union's business.

Other reserves

Other Reserves are the accumulated surpluses to date and Reserves arising on the Transfer of Engagements that have not been declared as dividends returnable to members. The Other Reserves are subdivided into realised and unrealised. In accordance with the Central Bank Guidance Note for Credit Unions on Matters Relating to Accounting for Investments and Distribution Policy, investment income that has been recognised but will not be received within 12 months of the balance sheet date is classified as "unrealised" and is not distributable. A reclassification between unrealised and realised is made as investments come to within 12 months of maturity date. Interest on Loans receivable at the balance sheet date is also classified as "unrealised" and is not distributable. All other income is classified as "realised".

Non-Distributable Investment Income reserve

Investment income that has been recognised in the financial statements but will not be received within 12 months of the Balance Sheet date is classified as "non-distributable" and is not distributable as a dividend in accordance with Section 31 of the Credit Union Act 1997 (Regulatory Requirements) Regulations 2016. A reclassification between non-distributable and distributable is made as investments come to within 12 months of maturity date.

Taxation

The Credit Union is not subject to income tax or corporation tax on its activities as a Credit Union.

3. CRITICAL ACCOUNTING JUDGEMENT AND ESTIMATES

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying Kildare Credit Union Limited's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

Determination of depreciation, useful economic life and residual value of tangible assets

The annual depreciation charge depends primarily on the estimated lives of each type of asset and, in certain circumstances, estimates of residual values. The directors regularly review these useful lives and change them if necessary to reflect current conditions. In determining these useful lives, management consider technological change, patterns of consumption, physical condition and expected economic utilisation of the assets. Changes in the useful lives can have a significant impact on the depreciation charge for the financial year.

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

Impairment losses on loans to members

The Credit Union's accounting policy for impairment of financial assets is set out in the accounting policy in Note 2. The estimation of loan losses is inherently uncertain and depends upon many factors, including loan loss trends, credit risk characteristics in loan classes, local and international economic climates, conditions in various sectors of the economy to which the Credit Union is exposed, and, other external factors such as legal and regulatory requirements

Impairment of buildings

The carrying value of tangible fixed assets are reviewed for impairment if events or changes in circumstances indicate the carrying value may not be recoverable. In the event, an impairment loss is recognised as the difference between the carrying amount and the assets market value. The impairment charge, if applicable is charged to the Income and Expenditure Account in the period in which the related events or changes in circumstances occur.

Operational risk reserve (ORR)

The directors have considered the requirements of the Credit Union Act 1997 (as amended) and have considered an approach to the calculation of the ORR. Kildare Credit Union Limited uses the Basic Indicator Approach as set out in the operational risk measurements techniques proposed under Basel II capital adequacy rules for banking institutions in calculating the minimum ORR.

Pensions

Kildare Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded scheme of the defined benefit type, with assets invested in separate trustee administered funds. Judgement is required to assess whether Kildare Credit Union Limited has sufficient information to enable it to account for the Scheme as a defined benefit scheme. An assessment has been performed of the information currently available and Kildare Credit Union Limited has determined that there is currently insufficient information available to provide an appropriate allocation of pension assets and liabilities due to the following:

- Scheme assets are not segregated or tracked by contributing employers. There is insufficient information to appropriately allocate the assets to individual employers as contributions paid are pooled in a single fund and none of the contributing employers have separately segregated asset pools.
- Orphan members are those members (including pensioners) who previously contributed to the Scheme where their employer has paid an exit cost and as a result has no further liability to the Scheme. A pension liability continues to exist for these individual members. There is uncertainty around where the obligation rests in respect of orphan members currently and into the future.
- The Funding Plan calculations are based on each employer's share of liabilities at a point in time. This does not infer that each employer is contributing towards its liabilities. The determination of the contribution rate is a point in time assessment and is not updated subsequently for changes in the employers' liability that may occur in the future. Subsequently, as the profile of the Scheme continues to change, there will continue to be a natural cross subsidisation.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

4. INCOME FROM INVESTMENTS

	2024 €	2023 €
Investment income received	765,579	484,382
Investment income receivable within 12 months	436,316	377,345
Losses on Investments	(10,296)	(12,000)
	<u>1,191,599</u>	<u>849,727</u>

5. DIVIDENDS AND LOAN INTEREST REBATE

The following distributions were made during the financial year:

	2024 %	2024 €	2023 %	2023 €
Dividends on shares	0.20	135,559	0.10	67,220
Loan interest rebate	4.00	54,510	2.50	33,366
		<u>189,769</u>		<u>100,586</u>

The above dividends refer to those paid out in those financial years from the surplus earned in previous financial years.

6. PROPOSED DIVIDENDS AND LOAN INTEREST REBATE

The directors recommend the following distributions, subject to agreement by the membership at the Annual General Meeting:

	2024 %	2024 €	2023 %	2023 €
Dividends on shares	0.30	219,686	0.20	142,342
Loan interest rebate	5.50	84,454	4.00	54,437
		<u>304,140</u>		<u>196,779</u>

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

7. BAD AND DOUBTFUL DEBTS

	2024	2023
	€	€
Provision for bad and doubtful debts	-	79,054
Loans written off	3,353	6,563
	3,353	85,617

8. RATES OF INTEREST CHARGED ON MEMBERS' LOANS

The Credit Union charges rates of interest as follows:

	Per Month	APR
	%	%
Standard Loans 8.9% per annum	0.74	9.30
Community Loans 6.9% per annum	0.58	7.12
Student Loans 6.5% per annum	0.54	6.70
Home Renovation Loans 6.25%	0.52	6.45
Share Secured Loans 6% per annum	0.50	6.20

9. EMPLOYEES AND REMUNERATION

The average monthly number of employees during the financial year was:

	2024	2023
	Number	Number
Management and Staff	14	14
The staff costs comprise:	2024	2023
	€	€
Wages and salaries	448,322	447,029
Social security costs	45,886	45,805
Pension costs	22,852	21,451
	517,060	514,285



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

10. KEY MANAGEMENT PERSONNEL

The directors of Kildare Credit Union Limited are all unpaid volunteers.
The management personnel compensation is as follows:

	2024 €	2023 €
Remuneration	278,456	244,469
Payments to pension scheme	13,664	14,697
Total key management personnel compensation	<u>292,120</u>	<u>259,166</u>

11. CASH AND CASH EQUIVALENTS

Cash and cash equivalents comprise of cash on hand and deposits and investments with a maturity of less than or equal to three months.

	2024 €	2023 €
Cash and bank balances	780,937	844,684
Deposits and investments	14,795,248	13,598,342
	<u>15,576,185</u>	<u>14,443,026</u>

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

12. MEMBERS' LOANS	2024	2023
	€	€
Loans to members	21,244,296	18,570,246
Provision for bad and doubtful debts	(1,065,836)	(1,101,300)
	20,178,460	17,468,946
Movement in members' loans	2024	2023
	€	€
Opening balance	18,570,246	16,861,266
Cash movement in financial year	2,712,867	1,817,657
Loans written off	(38,817)	(108,677)
Closing balance	21,244,296	18,570,246
Movement in provision for doubtful debts	2024	2023
	€	€
Opening provision	1,101,300	1,124,361
Movement in financial year	-	79,054
Loans written off against provision	(35,464)	(102,115)
Closing provision	1,065,836	1,101,300
The provision for bad debts is analysed as follows:	2024	2023
	€	€
Individually significant loans	304,833	266,261
Other impaired loans	406,378	646,605
Collectively assessed loans	354,625	188,434
	1,065,836	1,101,300
Interest on members' loans €	2024	2023
	€	€
Loan interest received	1,501,362	1,321,956
Loan interest receivable	41,593	34,184
	1,542,955	1,356,140



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

13. Tangible Fixed Asset

	Land and buildings freehold	Fixtures, fittings and equipment	Computer equipment	Total
€	€	€	€	€
Cost				
At 1 October 2023	1,548,500	470,181	626,206	2,644,887
Additions	-	4,813	35,540	40,353
At 30 September 2024	<u>1,548,500</u>	<u>474,994</u>	<u>661,746</u>	<u>2,685,240</u>
Depreciation				
At 1 October 2023	184,482	446,713	570,177	1,201,372
Charge for financial year	30,970	10,411	38,030	79,411
At 30 September 2024	<u>215,452</u>	<u>457,124</u>	<u>608,207</u>	<u>1,280,783</u>
Net book value				
At 30 September 2024	<u>1,333,048</u>	<u>17,870</u>	<u>53,539</u>	<u>1,404,457</u>
At 30 September 2023	<u>1,364,018</u>	<u>23,468</u>	<u>56,029</u>	<u>1,443,515</u>

Tangible fixed assets are reviewed for impairment if events or changes in circumstances indicate that their carrying value may be impaired. During the year ended 30 September 2024, the Credit Union carried out an impairment review of the carrying value of its freehold premises. This review indicated that the recoverable amount is greater than the carrying value of the freehold premises, and therefore no impairment is recognised.

14. Debtors, Prepayments and Accrued Income

	2024	2023
	€	€
Prepayments	57,046	45,774
Other debtors	1,010,000	1,010,000
Loan Interest Income Receivable	41,593	34,184
Investment Income Receivable	436,316	377,372
SPS Refund	35,048	35,048
	<u>1,580,003</u>	<u>1,502,378</u>

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

15. DEPOSITS AND INVESTMENTS

	2024	2023
	€	€
Deposits and investments - cash and cash equivalents	14,795,248	13,598,342
Deposits and investments - other	49,788,618	50,224,235
	<u>64,583,866</u>	<u>63,822,577</u>

	2024	2023
	€	€
Deposits and investments - cash equivalents		
Irish & EEA State Securities	3,042,476	2,040,251
Accounts in Authorised Credit Institutions	35,080,924	40,456,601
Central Bank Deposits	671,848	671,847
Bank Bonds	25,788,618	20,653,878
Total deposits and investments - cash equivalents	<u>64,583,866</u>	<u>63,822,577</u>

Investments at the current and prior Balance Sheet date were all measured at amortised cost as appropriate.

The category of counterparties with whom the deposits and investments were held was as follows:

	2024	2023
	€	€
Deposits and investments		
Aa2	2,981,409	1,998,986
Aa3	19,741,266	15,328,415
A1	32,938,224	35,252,658
A2	3,943,788	4,513,091
A3	2,979,179	4,729,427
Baa1	2,000,000	2,000,000
Total deposits and investments	<u>64,583,866</u>	<u>63,822,577</u>



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

16. MEMBERS' SHARES - FINANCIAL LIABILITIES	2024	2023
	€	€
As at 1 October	67,985,078	66,786,461
Received during the financial year	25,861,547	21,757,388
Repaid during the financial year	(23,443,898)	(20,558,771)
As at 30 September	70,402,727	67,985,078
17. MEMBERS' DEPOSITS - FINANCIAL LIABILITIES	2024	2023
	€	€
As at 1 October	3,437,529	3,565,786
Received during the financial year	1,780,327	1,745,068
Repaid during the financial year	(1,944,578)	(1,873,325)
As at 30 September	3,273,278	3,437,529
18. OTHER CREDITORS AND ACCRUALS	2024	2023
	€	€
PAYE/PRSI	8,460	9,012
Accruals	281,399	315,853
Other creditors	5,325	3,645
	295,184	328,510

19. FINANCIAL INSTRUMENTS

Kildare Credit Union Limited is a provider of personal and business loans and also provides savings products to its members. The Credit Union invests excess funds with a view to ensuring that the return from members' loans and investments is adequate to meet the overheads of the Credit Union and provide a reasonable return to members on shares and deposits. The Credit Union has a risk register in place to help the directors manage the various risks arising from its activities to include the issuing of loans to members and investing the excess funds of the Credit Union.

The main financial risks arising from Kildare Credit Union Limited's activities are credit risk, market risk, liquidity risk and interest rate risk. The Board of Directors reviews and agrees policies for managing each of these risks, which are summarised below.

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

Credit Risk:

Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to the Credit Union resulting in financial loss. In order to manage this risk the Board approves the Credit Union's Lending policy, and all amendments thereto. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently, loans are regularly reviewed for any factors that may indicate impairment on loans advanced. The Board approves the Credit Union's Credit Control policy which lays down the procedures for the collection of loans in arrears together with the basis for recording impairments on loans. The credit risk on members' loans is disclosed in Notes.

The Credit Union's investments are also exposed to credit risk and the Credit Union mitigates the risk by only placing investments with financial institutions where the counterparties have strong credit ratings and using investment products authorised by the Central Bank of Ireland. The credit risk on deposits and investments is disclosed in Notes.

Liquidity Risk:

Kildare Credit Union Limited's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The objective of the liquidity policy is to smooth the mismatches between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise. Members' shares which are available on demand are identified as liabilities, other shares which are held as members' resources, are not available for withdrawal in accordance with the Credit Union Act 1997 (as amended). The Credit Union adheres on an ongoing basis to the minimum liquidity ratio and minimum short term liquidity ratio as set out in the Credit Union Act 1997 (Regulatory Requirements) Regulations 2016.

Market Risk:

Market risk is generally comprised of interest rate risk, currency risk and other price risk. Kildare Credit Union Limited conducts all its transactions in Euro and does not deal in derivatives or commodity markets. Therefore Kildare Credit Union Limited is not exposed to any form of currency risk or other price risk.

Interest Rate Risk:

Kildare Credit Union Limited main interest rate risk arises from differences between the interest rate exposures on loans and investments receivable, as offset by its cost of capital, which is typically that of distributions to members payable in the form of dividends and interest rebates. Kildare Credit Union Limited considers rates of interest receivable when deciding on the appropriation of income and its returns to members. The Board monitors such policy in line with the Credit Union Act 1997 (as amended) and guidance notes issued by the Central Bank of Ireland.

Fair value of financial instruments:

Kildare Credit Union Limited does not hold any financial instruments at fair value.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

19.1 INTEREST RATE RISK DISCLOSURE

Kildare Credit Union Limited's main interest rate risk arises from differences between the interest rate exposures on loans and investments receivable, as offset by its cost of capital, which is typically that of distributions to members payable in the form of dividends and interest rebates. Kildare Credit Union Limited considers rates of interest receivable when deciding on the appropriation of income and its returns to members. The Board monitors such policy in line with the Credit Union Act 1997 (as amended) and guidance notes issued by the Central Bank of Ireland.

	2024	Average interest rate	2023	Average interest rate
	€	%	€	%
Financial assets				
Gross loans to members	21,244,297	7.87	18,570,246	7.90
Financial liabilities				
Members' shares	70,402,728	0.30	67,985,078	0.20
Members' deposits	3,273,278	0.30	3,437,529	0.20
	73,676,006		71,422,607	

The interest rates applicable to loans to members are fixed and range from 6% to 8.9%. The dividend on shares is determined on the basis of income less administrative expenses and, as can be seen above, a consistent margin is maintained between interest receivable and dividend on shares. As a result, the surplus for the year is not particularly sensitive to interest rate risk and no sensitivity analysis is presented.

19.2 LIQUIDITY RISK DISCLOSURE

All of the financial liabilities of the Credit Union are repayable on demand except for some members' shares attached to loans.

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

20. CREDIT RISK DISCLOSURE

The Credit Union complies with Section 12 of the Credit Union Act, 1997 (Regulatory Requirements) Regulations 2016. This Regulation:

- restricts the concentration of lending by the Credit Union within certain sectors or to connected persons or groups (concentration limits);
- restricts the absolute amount of lending to certain sectors to a set percentage of the regulatory reserve (large exposure limit);
- restricts the loan duration of certain loans to specified limits (maturity limits); and
- requires specified lending practices to be in place where loans are made to certain sectors such as commercial loans, community loans or loans to another Credit Union.

The carrying amount of the loans to members represents Kildare Credit Union Limited's maximum exposure to credit risk. The following provides information on the credit quality of loan repayments. Where loans are not impaired it is expected that the amounts repayable will be received in full.

20.1 CREDIT RISK DISCLOSURE (CONTINUED)

	2024		2024		2023		2023
	€		%		€		%
Loans not impaired							
Not Impaired	19,455,253		91.58		16,745,419		90.18
Impaired loans							
Not past due	513,142		2.42		711,360		3.83
Up to 9 weeks past due	648,303		3.05		399,107		2.15
Between 10-18 weeks past due	115,259		0.54		215,623		1.16
Between 19-26 weeks past due	89,284		0.42		15,304		0.08
Between 27-39 weeks past due	52,567		0.25		93,754		0.50
Between 40-52 weeks past due	68,749		0.32		73,025		0.39
53 or more weeks past due	301,739		1.42		316,653		1.71
Total impaired loans	1,789,043		8.42		1,824,826		9.82
Total loans	21,244,296		100.00		18,570,245		100.00



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

21. PENSION SCHEME

Kildare Credit Union Limited participates in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees.

On 31 March 2022, the defined benefit scheme ceased to accrue and although staff retained all the benefits that they had earned in the Scheme to that date, Kildare Credit Union Limited and the employees ceased making regular contributions to the Scheme and ceased earning any additional benefits from the Scheme.

At the date of closure of the Scheme, there was a past service deficit which was allocated to each individual credit union based on the total benefits earned by staff in each credit union. Kildare Credit Union Limited's allocation of that past service deficit is €381,500. This total cost was included in the profit and loss account for the year ended 30 September 2022. Kildare Credit Union Limited entered a 10 year Funding Plan to pay the deficit of which the first year was paid in 2022.

As this is a pooled pension scheme, Kildare Credit Union Limited remains liable to cover the cost of their share of any future increase in the total cost of providing the pension benefits to credit union employees who were part of the Scheme. Kildare Credit Union Limited could exit the Scheme and therefore never have to make a potential additional payment requirement however exiting the Scheme may incur a substantial additional cost.

If credit unions exit the Scheme, they are required to pay to the trustees the exit amount which the trustees determine is required to fund benefits in respect of their active, deferred and pensioner members on a "no risk" basis. The exiting credit union thereby settles any liability they have to contribute to the Scheme in the future without increasing the risk for remaining credit unions.

The Scheme is a multi-employer scheme and there is pooling of the assets, and the sharing of risks associated with the liabilities for all participating employers. Judgement is required to assess whether Kildare Credit Union Limited has sufficient information to provide an appropriate allocation of pension assets and liabilities. An assessment has been performed of the information available and Kildare Credit Union Limited has determined that there is currently insufficient information available. Consequently, Kildare Credit Union Limited continues to account for the plan as a defined contribution plan.

An actuarial review of the Scheme is normally carried out every three years by the Scheme's independent, professionally qualified actuary. The actuarial review considers the past and future service liabilities of the Scheme. The last completed triennial actuarial review was carried out with an effective date of 1 March 2023, using the Attained Age valuation method.

The assets and liabilities of the Scheme and the key assumptions are included in the table below at the respective dates of the latest triennial valuation date and the Funding Plan:

NOTES TO THE FINANCIAL STATEMENTS



For the year ended 30 September 2024

	1 March 2023 €'m	31 March 2022 €'m
Assets	296.2	283.4
Liabilities	328.5	377.1
Deficit	32.3	93.7

Assumptions used	1 March 2023	31 March 2022
Interest rate curve	Euribor interest rate swap rates (Single Equivalent Rate 2.57% per annum)	N/A
Investment return in the period pre-retirement – Exited*	Interest rate curve less 0.50% p.a.	3.35%
Investment return while in receipt of pension – Exited*	Interest rate curve less 0.50% p.a.	0.25%
Investment return in the period pre-retirement – not Exited	Interest rate curve plus 1.40% p.a.	3.35%
Investment return while in receipt of pension – not Exited	Interest rate curve plus 0.00% p.a.	0.25%
Annual indexation of accrued pensions up to retirement	Euro HICPx inflation swap rates (Single Equivalent Rate 2.73% per annum)	2.05%
Annual increases to pension in payment	3%/0%	3%/0%
Life expectancy**		
65 year old male lives to age	88.6	87
65 year old female lives to age	91.4	89
Amount of pension exchanged for tax-free cash at retirement	0%	0%

*Exited refers to members whose sponsoring credit union has exited the scheme and is no longer a participating employer

** 31 March 2022: Based on 58% of ILT15 (Males), 62% of ILT15 (Females) and annual improvement to annuity rates post retirement of: Males: 0.30%, Females: 0.25% (improvements from 2014).

1 March 2023: Based on 90% of PNMA00 (Males), 90% of PNFA00 (Females) and annual improvement post retirement of 175% per annum from 2013.



NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2024

The 1 March 2023 funding valuation was signed on 29 November 2023. Under the Scheme's governing documentation, the Trustees determine the contribution payable by the participating employers, having consulted the Actuary and the Principal Employer. Noting that contributions valued at €32.5m are due from participating employers and the ongoing funding level of 100.1% after allowing for these contributions, the Trustees have determined not to seek further contributions from participating employers at this time.

Kildare Credit Union Limited's liability in the Balance Sheet in respect of the Funding Plan based on outstanding contributions payable under the Funding Plan is set out in the table below:

	30 September 2024 €	30 September 2023 €
Retirement Benefit Liability	213,500	251,650

22. RELATED PARTY TRANSACTIONS

Related parties comprise the directors and the management team of the Credit Union, their family members or any business in which the directors or management team had a significant shareholding. Total loans to Related Parties represent 1.03% of the total loan book at 30 September 2024 (30 September 2023: 1.81%).

	No. of loans	2023 €
Loans advanced to Related Parties during the financial year	11	106,300
Total loans outstanding to Related Parties at the financial year end	14	<u>218,874</u>

23. INSURANCE AGAINST FRAUD

The Credit Union has insurance against fraud in compliance with Section 47 of the Credit Union Act, 1997(as amended) in the amount of €5.2 million.

24. CAPITAL COMMITMENTS

There were no known capital commitments that would require disclosure in the financial statements.

25. POST-BALANCE SHEET EVENTS

There were no significant events affecting the Credit Union since the balance sheet date.

26. CONTINGENT LIABILITIES

Kildare Credit Union Limited discloses a debtor in these financial statements for €1,010,000 in relation to a matured investment held by BlackBee Investments Limited (In Liquidation). At this time the funds are controlled by the Liquidator in a client fund bank account. It is expected that these funds will be recovered by the Credit Union in due course and there is currently no evidence to imply impairment of funds. We continue to work with the liquidators to fully recoup all funds due to the Credit Union.

NOTES AND SCHEDULES TO THE INCOME & EXPENDITURE ACCOUNT



For the year ended 30 September 2024

27. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved, and authorised for issue, by the Board of Directors on 23 October 2024.

SCHEDULES TO THE INCOME & EXPENDITURE ACCOUNT for the year ended 30 September 2023

Schedule 1 - Interest on Loans

	2024	2023
	€	€
Interest on Loans		
Interest on members loans	1,501,362	1,321,956
Interest on members loans receivable	41,593	34,184
	1,542,955	1,356,140

Schedule 2 - Investment Income

	2024	2023
	€	€
Investment Income		
Investment income received	765,579	484,355
Investment income receivable within 12 months	436,316	377,372
Losses on Investments	(10,296)	(12,000)
	1,191,599	849,727

Schedule 3 - Other Income

	2024	2023
	€	€
Other Income		
Insurance commission	4,815	3,743
Entrance fees	506	498
Rent received	4,530	3,420
	9,851	7,661



SCHEDULES TO THE INCOME & EXPENDITURE ACCOUNT

For the year ended 30 September 2024

Schedule 4 - Other Management Expenses

	2024	2023
	€	€
Other Management Expenses		
Training and education	8,563	7,174
Rent and rates payable	3,202	9,193
General insurance	38,063	36,811
Share and loan insurance	252,892	254,080
Security	4,790	5,245
Light, Heat and Cleaning	46,643	59,793
Repairs and renewals	27,076	32,918
Computer and equipment maintenance	82,995	71,533
Printing and stationery	11,695	10,011
Promotion and advertising	17,609	20,220
Telephone and postage	39,909	33,018
AGM expenses	16,911	15,732
Chapter expenses	50	745
Convention expenses	612	564
Travelling and subsistence	3,069	2,769
Legal and debt recovery fees	15,478	20,623
Professional fees	44,341	38,675
Internal audit fees	19,680	14,145
Audit fees	18,450	18,378
Bank interest and charges	74,863	61,405
Subscriptions and donations	28,180	23,490
Affiliation fees	25,540	22,914
Saving protection scheme	6,665	6,045
Regulatory levy	11,440	21,782
Deposit Protection Account Charges	145,192	110,749
	943,908	898,012

REPORT OF THE BOARD OVERSIGHT COMMITTEE



For the year ended 30 September 2024

It is with pleasure that we present the annual report of the Board Oversight Committee to the members of Kildare Credit Union.

The role of the Board Oversight Committee is as follows:

- to assess whether the Board of Directors has operated in accordance with parts IV and IV A of the Credit Union and Co-operation with Overseas Regulators Act (the "2012 Act").
- to notify the Central Bank of any concern that the Board of Directors may not have acted in accordance with the requirements as laid down; and
- to report to the members at the Annual General Meeting and, if it thinks fit, at a Special General Meeting on whether the Board has operated in accordance with the requirements of the Act.

The Board Oversight Committee is elected by the Members at the Annual General Meeting and is independent of the Board of Directors. The purpose of this is to ensure that the members' rights are protected.

Activities of the Board Oversight Committee included overseeing the election of the Principal Officers after the AGM and attendance at all Board Meetings. The Committee met frequently during the past year and met the Board of Directors separately during the year to assess their performance and to confirm that the Board of Directors was acting in accordance with the relevant regulations. Following such meetings, the Committee issued written reports to the Board outlining its findings and making recommendations where necessary.

In the course of their work, the Board Oversight Committee considered and reviewed important aspects of the Credit Union which included credit management, risk, the governance and operation of Board meetings and disaster recovery testing.

The Committee is satisfied that the Board of Directors has operated in accordance with Part IV and IV A of the Credit Union and Co-operation with Overseas Regulators Act 2012 ("the 2012 Act").

There were many changes on the Board Oversight Committee this year. Canice Keane needed to step down due to a career opportunity which we wish him great success with. A long-standing member Noel McLoughin stepped down to fill a vacancy on the Board of Directors. We are delighted that Noel's vast corporate and credit union knowledge is not lost and the committee value his guidance, training and advice. Patricia Kelly will not be seeking re-election to the committee this year. The Committee would like to thank Patricia for her excellent service and commitment to Kildare Credit Union.

The Committee would like to thank the Board of Directors, Management and Staff for their co-operation and assistance throughout the year.

Committee Members:

Patricia Kelly, Barry O'Sullivan and Kyle Ronan



CREDIT COMMITTEE REPORT

For the year ended 30 September 2024

The provision of loans to members is a primary service of our Credit Union. Every year we say that without loans we, as a Credit Union, wouldn't exist and it is so true. The function of the credit committee is to consider loan applications, oversee the loans approved by the loans officers and prepare a monthly report for the Board.

We saw a 16.88% increase in loan issues in this financial year compared to last year, with 1,896 loans being issued with a value of €11,025,475, which is a great testament that members see their credit union as a preferred option for affordable lending.

The overall loan book grew from €18.5m to €21.24m in the year which is a strong and positive indicator of our position within the community. Members are realizing their dreams and creating new opportunities for themselves, from educating their children, to improving their homes, to buying cars. €2.8m were issued for car loans and over €3.8m were issued for the purposes of improving/renovating homes in our community in 2024.

Benefits of borrowing from your local credit union include our community commitment, and positive economic plus social change that make credit unions different from traditional for-profit banks and other financial institutions. A very important benefit of borrowing from the credit union is the Loan Protection Insurance at no extra cost, a social dividend for members.

There are many ways members can apply for loans – in person, by phone, on the mobile app or online and equally, there are many ways to draw down a loan – in person or from the comfort of your own home by signing electronically through your email or mobile app.

All loan applications are individually assessed and whilst every effort is made to approve each application, the process must ensure that there is no undue risk to the individual borrower or to the Credit Union as a whole. When evaluating loan applications, we are always conscious of the fact that we are lending members' savings. The member's ability to repay the loan is therefore the most important consideration when assessing a loan. Members' history of borrowing is checked on the Central Credit Register as part of the lending process. Loan applications must be accompanied by proof of income and three months of up to date bank statements to comply with Section 35 of the Credit Union Act 1997 (as amended).

We would like to thank the lending officers, the Board of Directors, Management and the Staff for their help and co-operation during the past year. We would like to congratulate our current borrowing members for such strong lending results this year and we would love to see these results continuing.

Committee Members:

Colette Phelan, Michelle Kemmy, Veronica O'Toole

CREDIT CONTROL COMMITTEE REPORT



For the year ended 30 September 2024

The credit control committee has responsibility for monitoring the repayments on loans to ensure that adequate procedures are in place to deal with those accounts which fall into arrears. The objectives of the committee are to minimise the risk to the loan assets of the credit union by adopting a quick and intelligent response to loan arrears and ensure that all loans are repaid according to signed credit agreements.

The committee is always conscious of members' financial circumstances, the protection of members' savings and regulatory requirements. It carries out an annual review of the Credit Control Policy to ensure that it complies with legislation, standard rules and best practice. A monthly report is submitted to the Board of Directors.

The credit control officer is responsible for the day-to-day operation of credit control and will speak to members about their accounts, liaise with our legal advisors and continuously monitor all loan accounts for any signs of stress. It is important to note that failure to honour your credit agreement with the Credit Union will affect your personal credit rating with the Central Credit Register which will have a negative impact on future borrowing needs, both with the credit union and with other financial institutions. The Central Credit Register is a national mandatory database maintained by the Central Bank of Ireland. It is the member's responsibility to ensure arrears are cleared as soon as possible. It is strongly recommended to contact the credit control officer as soon as difficulties in meeting repayments arise.

In some instances, where members are unable to make sufficient payments to cover loan and interest, these loans are transferred to the Bad Debt Ledger which is a statutory requirement. These members are encouraged to repay the loan capital outstanding within their financial means. The recovery on this category of loan was €221,562 in 2024 (2023: €226,676) which demonstrates the commitment by members to honour their agreements.

The Credit Control Committee extends their appreciation to all members making repayments and especially those keeping their repayments in line with their signed credit agreement. The Credit Control Committee would also like to thank the credit control officer Amanda, to the Board, Management and Staff for their help and assistance throughout the year.

Committee Members:

Martin Burke, Yvonne Stynes, Fiona Duffey



MEMBERSHIP COMMITTEE REPORT

For the year ended 30 September 2024

The membership of Kildare Credit Union increased by 549 members, bringing the total membership to 16,238 as of the 30th September 2024. 278 members reactivated their accounts in the financial year to enjoy the benefits that membership brings.

Membership of Kildare Credit Union Limited is open to all who live or work within our common bond. A comprehensive common bond map can be found on our website. All membership applications must be accompanied by photographic identification, evidence of address dated within the last six months, and sight of PPS number to comply with Revenue legislation.

The membership committee is responsible for the upkeep and maintenance of members' records. Kildare Credit Union, like all financial institutions, is required under the Criminal Justice Act (Money Laundering and Terrorist Financing) 2010 to hold up-to-date proof of identity and proof of address for all members regardless of how long you have been a member.

We would ask existing members who have changed address, marital status and/or telephone numbers to notify us so our records can be updated. This also applies to all our clubs and associations when new officers are elected at annual general meetings.

Your credit union lets people in the community come together to save and be able to borrow at a reasonable and competitive rate of interest when the need arises. Life Savings insurance is taken out by the credit union from the date you join and loan protection insurance is taken out when you borrow. Cover provided by Loan Protection Insurance means that any outstanding loan balance will be repaid in full on the death of an eligible member. This year, 6 loans to the value of €45,919 were repaid under this policy. The benefit of Life Savings Insurance is to cover up to €12,700 of a member's savings in the event of their death. In the financial year 2024, 53 Life Savings claims were paid under this policy totalling €110,735.

We encourage everyone to spread the word about Kildare Credit Union Limited and check our website and social media pages to see how the credit union can provide for your financial needs.

Committee Members:

Paul Loughman, Jacqueline Brady & Amanda Conroy

NOMINATION COMMITTEE REPORT



For the year ended 30 September 2024

The Board of Directors of the credit union is made up of volunteer members who have the skills and knowledge to lead and manage. The Nomination Committee is responsible for identifying candidates to be nominated for election to the Board of Directors and to the Board Oversight Committee. Each candidate must be competent, capable, honest, ethical, act with integrity and be financially sound to comply with the fitness and probity standards as per Section 50 of the Central Bank Reform Act 2010.

As mentioned in the Chairperson's address, the Minimum Competency Code will apply to core credit union services from October 2024. All officers involved in the lending process, including volunteers, will need to hold a relevant qualification. This positive change has one negative effect which has resulted in many changes on the Board of Directors due to the extra time commitment that our volunteer Directors need to put in to achieve compliance with the Code. Another impact on the Volunteers is Section 53(12) of the Credit Union Act 2012 as amended, which prescribes that the maximum term that a volunteer can serve is twelve years. This will see the credit union losing valuable knowledge and experience from the Board of Directors within the next two years.

Whilst there is a lot of legislation to comply with, volunteering can be very rewarding, it is a great way to gain experience and training and to give something back to your community and meet like-minded people. If you feel that you have the appropriate skills and experience to bring to a volunteer role, please leave your name with any staff member or director and the Nomination Committee will be delighted to contact you.

The present membership of the Board is nine directors. As nominations cannot be accepted from the floor at the Annual General Meeting, nominations have already been received for four vacancies on the Board of Directors. The current membership of the Board Oversight Committee is three members. There are three vacancies to be filled on the Board Oversight Committee at this Annual General Meeting. The position of external auditor is up for election. BCA Tax & Business Consultants Limited will be seeking re-election for the coming year.

Seamus McDonnell who has been a volunteer director with Kildare Credit Union for 11 years stepped down as a director in March 2024. Seamus served on many committees over the years, held the role of Chairperson for four years and served as Secretary. The Committee wish to sincerely thank Seamus for his significant commitment, loyalty and long service to Kildare Credit Union. Johannes Rice was co-opted onto the Board of Directors to fill the vacancy left by Seamus and will be seeking election at this Annual General Meeting.

Aidan McKeown who was elected at last year's Annual General Meeting stepped down as a Director in May 2024. The Nomination Committee wish to thank Aidan for his contribution and support and wish him every success. Noel McLoughlin resigned from the Board Oversight Committee and was co-opted onto the Board of Directors to fill the vacancy left by Aidan and will be seeking election at this Annual General Meeting.



NOMINATION COMMITTEE REPORT

For the year ended 30 September 2024

The current membership of the Board Oversight Committee is three members. There are three vacancies to be filled on the Board Oversight Committee at this Annual General Meeting. Canice Keane resigned from the committee in January 2024 due to career commitments and we wish him every success. Barry O'Sullivan was co-opted to fill the vacancy and will be seeking election at the Annual General Meeting. As mentioned above, Noel McLoughlin resigned from the committee to fill a vacancy on the Board of Directors and Kyle Ronan was co-opted to fill the vacancy left by Noel. Kyle will be seeking election at the Annual General Meeting. Patricia Kelly, a long-standing member of the committee resigned on the 1st November 2024 due to family commitments. The Nomination Committee wish to thank Patricia for her valued contribution, support and commitment to Kildare Credit Union.

At the heart of Kildare Credit Union is its volunteers and the nomination committee wish to thank all our volunteers for their valued contributions to Kildare Credit Union Limited.

Nomination Committee Members:

Martin Burke, Mark McLoughlin, Aidan Broughall



For the year ended 30 September 2024

Environmental, Social & Governance (ESG) Sustainability Report

2024 has been a special year for the people of County Kildare. In February, we marked 1,500 years since the death of Saint Brigid, Patroness Saint of Ireland. Wonderful events were held across the county celebrating St Brigid's values of community, inclusivity and environmental awareness. These values also underpin much of what we do in Kildare Credit Union. We are not just a financial institution, we are a community owned co-operative organisation, with our members and communities at the heart of all decisions.

Kildare Credit Union maintains an Environmental Action Plan for staff and volunteers to suggest ideas to help to reduce our carbon footprint. We are always looking for new ideas and welcome suggestions from our members and the wider community. Initiatives that have come from the plan include our lower interest rate green loans for electric vehicles, supporting environmental projects in our communities, and changes to our daily work practices. We encourage all members to sign up for eAGM booklets to reduce the paper and printing required annually for this booklet. All the small actions combine to make a meaningful difference, and we will continue to improve day by day.

Support for community projects continued in 2024. The Board agreed an increase in the Community Outreach budget for the year, resulting in many voluntary organisations in our communities being able to carry on their valuable work. We were delighted to support and participate in some of the Brigid 1500 celebrations.

The schools quiz and art competition were a great success again this year. The knowledge and artistic abilities of the students always amaze us, and we look forward to doing it all again next year. The Chris Kelly Bursary for 2024 was awarded to Aisling McKeever and we wish her success in her studies.

The Board of Directors and Board Oversight Committee continue to provide thoughtful and professional governance for the credit union. These volunteers must be commended for their time commitment in preparing for and attending meetings, and for the continuous training that they complete. The Board of Directors have created a strategic plan that sets out the credit union's development in an environmentally and socially conscious manner. We will continue to provide our award winning service to our members and will introduce new services to keep Kildare Credit Union growing for the years to come.



DEPOSIT GUARANTEE SCHEME – DEPOSITOR INFORMATION SHEET

Basic information about the protection of your eligible deposits

Eligible deposits in Kildare Credit Union Limited are protected by:	the Deposit Guarantee Scheme (“DGS”) ⁽¹⁾
Limit of protection:	€100,000 per depositor per credit institution ⁽²⁾
If you have more eligible deposits at the same credit institution:	All your eligible deposits at the same credit institution are ‘aggregated’ and the total is subject to the limit of €100,000 ⁽²⁾
If you have a joint account with other person(s):	The limit of €100,000 applies to each depositor separately ⁽³⁾
Reimbursement period in case of credit institution’s failure:	7 working days since January 2024 ⁽⁴⁾
Currency of reimbursement:	Euro or, for branches of Irish banks operating in another member state of the EEA, the currency of that member state.
To contact Kildare Credit Union Limited for enquiries relating to your account:	Kildare Credit Union Ltd. Rea House, Bride Street, Kildare, Co. Kildare. Tel: 045-521928 Email: info@kildarecu.ie
To contact the DGS for further information on compensation:	Deposit Guarantee Scheme Central Bank of Ireland New Wapping Street, North Wall Quay, Dublin 1, D01 F7X3. Tel: 0818 681 681 Email: info@depositguarantee.ie
More information:	www.depositguarantee.ie
Acknowledgement of receipt by the depositor:	

Additional information

⁽¹⁾ Scheme responsible for the protection of your deposit

Your deposit is covered by a statutory deposit guarantee scheme. If insolvency should occur, your eligible deposits would be repaid up to €100,000.

⁽²⁾ General limit of protection

If a covered deposit is unavailable because a credit institution is unable to meet its financial obligations, depositors are repaid by the DGS. This repayment covers at maximum €100,000 per person per credit institution. This means that all eligible deposits at the same credit institution are added up in order to determine the coverage level. If, for instance, a depositor holds a savings account with €90,000 and a current account with €20,000, he or she will only be repaid €100,000.

DEPOSIT GUARANTEE SCHEME – DEPOSITOR INFORMATION SHEET



⁽³⁾ **Limit of protection for joint accounts**

In case of joint accounts, the limit of €100,000 applies to each depositor. However, eligible deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of €100,000.

In some cases eligible deposits which are categorised as “temporary high balances” are protected above €100,000 for six months after the amount has been credited or from the moment when such eligible deposits become legally transferable. These are eligible deposits relating to certain events which include:

- (a) certain transactions relating to the purchase, sale or equity release by the depositor in relation to a private residential property;
- (b) sums paid to the depositor in respect of insurance benefits, personal injuries, disability and incapacity benefits, wrongful conviction, unfair dismissal, redundancy, and retirement benefits;
- (c) the depositor's marriage, judicial separation, dissolution of civil partnership, and divorce;
- (d) sums paid to the depositor in respect of benefits payable on death; claims for compensation in respect of a person's death or a legacy or distribution from the estate of a deceased person.

More information can be obtained at www.depositguarantee.ie

⁽⁴⁾ **Reimbursement**

The responsible deposit guarantee scheme is:

Deposit Guarantee Scheme, Central Bank of Ireland,
New Wapping Street, North Wall Quay, Dublin 1, D01 F7X3.

Tel: 0818 681 681 Email: info@depositguarantee.ie Website: www.depositguarantee.ie

It will repay your eligible deposits (up to €100,000) within 10 working days from 1 January 2021 to 31 December 2023; and within 7 days from 1 January 2024 onwards, save where specific exceptions apply.

Where the repayable amount cannot be made available within seven working days depositors will be given access to an appropriate amount of their covered deposits to cover the cost of living within five working days of a request. Access to the appropriate amount will only be made on the basis of data provided by the credit institution. If you have not been repaid within these deadlines, you should contact the deposit guarantee scheme.

Other important information

In general, all retail depositors and businesses are covered by the Deposit Guarantee Scheme. Exceptions for certain deposits are stated on the website of the Deposit Guarantee Scheme. Your credit institution will also inform you on request whether certain products are covered or not. If deposits are eligible, the credit institution shall also confirm this on the statement of account.



EUROPEAN COMMUNITIES (PAYMENT SERVICES) REGULATIONS 2018

This is your 'Framework Contract' with us in relation to the particular payment account referenced below and for the purposes of the Regulations

Kildare Credit Union Limited is regulated by the Central Bank of Ireland.

Contact details for the Central Bank of Ireland are:

Address: PO Box 559, Dublin 1
Telephone: 01 224 6000
Fax: 01 224 5550
Website: www.centralbank.ie

Contact Details for Kildare Credit Union are:

Address: Rea House, Bride Street, Kildare, Co Kildare, R51 KF44
Telephone: 045-521928
Website: www.kildarecu.ie
Email: info@kildarecu.ie
Register Number: 43CU (Central Bank register can be accessed on www.centralbank.ie).

Our Business Days are as follows: Monday - Saturday (excluding Bank holidays)

Branch offices:

- Narraghmore Office, Ballitore, Athy, Co Kildare, R14 NY97
- Kilcullen Office, Credit Union House, Main Street, Kilcullen, Co Kildare, R56 X076

YOUR ACCOUNT

The following is a description of the main characteristics of the account and payment services on the account:

Kildare Credit Union Limited offers saving and loan accounts to its members with the following capabilities:

- Lodgment and withdrawal of funds.
- Receipt and disbursement of funds through Electronic Funds Transfer and Direct Debit.
- Transfer of funds internally to nominated accounts.
- Online account access.

- 1. Giving an order for payment from your account:** When you give us an order to make a payment from your account, we will need you to provide us with the details of the beneficiary of the payment (i.e. their IBAN, together with any relevant identification details for the payment service provider ('PSP') with which they hold their account). Depending on how you place your order with us (i.e. online, in our offices) we may also need to you verify that order by signature, by use of a password, or by use of a PIN, depending on the type of account that you hold. All of this information, taken together, is known as the 'unique identifier' that you must give us. In giving us that unique identifier, you will be consenting to our execution of that order for you. You cannot withdraw that consent after you have given it to us. However, if the order is for a direct debit to be taken from your account, you can revoke that order and your consent by notice to the beneficiary of that direct debit up to close of business on the business day before the funds are to be debited from your account. In exceptional cases, we

EUROPEAN COMMUNITIES (PAYMENT SERVICES) REGULATIONS 2018



may allow you to withdraw your consent after the times specified above, but our specific agreement will be required and we will not be obliged to do this. Kildare Credit Union does not offer outbound standing orders from member accounts.

2. **Cut-off times:** When we are given an order in relation to a payment on your account, we must be given that order before 3.30pm on one of our Business Days. If we are given that order after that time, we will be deemed to have received that order on our next Business Day. If we agree with you that an order is to be executed on a particular Business Day, then we will be deemed to have received that order on that particular Business Day.
3. **Execution times:** We confirm that we have up to the end of the first Business Day following the date of deemed receipt under 2 above to so credit that amount. If the order is initiated by paper we will have an extra Business Day to do this.
4. **Spending limits and payment instruments:** If we give you a payment instrument on your account (i.e. use of online banking with a password etc.) you will have the same spending limits as all other members of Kildare Credit Union. Kildare Credit Union will set this spending limit and review it as appropriate. If we give you such a payment instrument for your account, you must, as soon as you receive it, take all reasonable steps to keep its personalised security features safe. If the payment instrument is lost, stolen, misappropriated or used in an unauthorised manner, you should notify us by contacting our office at 045-521928. We reserve the right to block your use of a payment instrument for any of the following reasons:
 - (a) the security of the payment instrument;
 - (b) if we suspect that it is, or has been, used in an unauthorised or fraudulent manner;
 - (c) (if the payment instrument is connected with the provision by us of credit to you) a significantly increased risk that you may be unable to fulfil your obligations to pay; and
 - (d) our legal or regulatory obligations, including our national or European Union obligations.

If we block your use of a payment instrument, we will tell you about it and the reasons for it by letter, email, secure online account messaging, text or telephone unless giving you that information would compromise our security or would be prohibited by law. You may request that we unblock the payment instrument and we will do so, or replace the payment instrument, once the reason for blocking no longer exists.

5. **Charges:** We only levy a limited number of charges in connection with the accounts that we offer. Details of these charges are set out below:
 - Initial membership fee of €1.00
 - An affiliation fee to the Irish League of Credit Unions (affiliation fee will be notified to members in our Annual Report and agreed by members at the Annual General Meeting.)



EUROPEAN COMMUNITIES (PAYMENT SERVICES) REGULATIONS 2018

- You shall be liable for any charges incurred by the credit union in relation to returned cheques on your accounts. Charges incurred in this manner will be notified to you in writing on the business day that they are debited from our bank account. Details of these charges are available on request.

- 6. Interest rates:** If an interest rate applies to your account, you are told this when you open your account and that interest rate is incorporated by reference into this Framework Contract. You can obtain confirmation of that interest rate by contacting us as set out above.
- 7. Exchange rates:** No exchange rates will apply on your account as all payments from your account (including withdrawals by you) will be in Euro and will not involve a currency conversion being made by us. All foreign exchange transactions are separate from the operation of your account.
- 8. Giving you information:** If we need to give you information or notice of any matters relating to this Framework Contract, we will do so in writing unless we state otherwise herein. Such information or notice will be given to you promptly upon the requirement to do so arising. You may request that we provide or make available to you certain information (prescribed by law) relating to individual payment transactions executed on your account at least once a month and free of charge, in a manner that allows you to store and reproduce the information unchanged.
- 9. Copy of Framework Contract:** For as long as you hold this account with us, you have the right to receive, at any time and on request by you, a copy of this Framework Contract on paper or, if possible, by secure email.
- 10. Unauthorised transactions:** If you become aware of a transaction on your account that is unauthorised or incorrectly executed, or if your payment instrument is lost, stolen or misappropriated, you must tell us without undue delay and, in any event, within thirteen months of that transaction being debited from your account. You will be entitled to rectification from us if that transaction was unauthorised or incorrectly executed. If the transaction was unauthorised, we will refund the amount of it to you and, if necessary, restore your account to the state that it would have been in if the unauthorised transaction had not taken place **PROVIDED THAT:**
 - (a) you will bear the loss of an unauthorised transaction on your account, up to a total of €50, if the unauthorised transaction resulted from the use of a lost, stolen or misappropriated payment instrument unless (i) the loss, theft or misappropriation was not detectable to you prior to the payment and you have not acted fraudulently, or (ii) the loss was caused by actions or lack of action by us or any of our employees, agents or third parties acting on our behalf.
 - (b) you will bear all losses relating to an unauthorised transaction on your account if you incurred those losses by acting fraudulently or by failing, intentionally or with gross negligence, or if you failed to take all reasonable steps to keep the payment instrument and personalised security credentials safe, to use



the payment instrument in accordance with any terms that we tell you are applicable to it, and to notify us without undue delay of it being lost, stolen, misappropriated or used in an unauthorised manner;

- (c) so long as you have not acted fraudulently you will not bear any financial consequences resulting from the use of a lost, stolen or misappropriated payment instrument once you have notified us in accordance with this Framework Contract that it has been lost, stolen or misappropriated;
- (d) if we have not required strong customer authentication, in accordance with applicable legal or regulatory standards, you will not bear any financial losses unless you have acted fraudulently.

11. Refunds of Direct Debits: If a direct debit is taken from your account but:

- (a) your direct debit authorisation did not specify the exact amount of the payment; and
- (b) the amount of the payment exceeded the amount you could reasonably have expected taking into account your previous spending patterns, this Framework Contract and other relevant circumstances; and
- (c) you give us such factual information as we may require; and
- (d) you did not give us consent in advance to the direct debit being taken from your account; and
- (e) neither we nor the beneficiary of the direct debit made information available to you about the transaction at least four weeks before the debit date, then you may request a refund from us of that direct debit for an eight week period following the debit date. We will then have ten Business Days to refund you, or give you reasons for our refusal to refund you and that your right to refer the matter to the Financial Services and Pensions Ombudsman. See clause 17 below for further details.

12. Unique identifier: If you give us an order to make a payment from your account and we execute it in accordance with the correct unique identifier, we will be taken to have executed it correctly as regards the beneficiary of that order. If you give us an incorrect unique identifier, we will not be liable for the non-execution, or defective execution, of the order. We will, however, make reasonable efforts to recover the funds involved.

13. Our liability if you make a payment out of your account: If you give us an order to make a payment from your account, we are liable to you for its correct execution unless we can prove to you (and if necessary to the beneficiary's PSP) that the beneficiary's PSP received the payment. If we are so liable to you for a defective or incorrectly executed order, we will refund the amount of it to you and, if applicable, restore your account to the state that it would have been in if the defective or incorrect transaction had not taken place. Irrespective of whether we are liable to you or not in these circumstances, we will try to trace the transaction and notify you of the outcome. If we refuse to execute a payment transaction we will provide the reasons to you and the procedure for correcting any factual mistakes that may have led to the refusal unless prohibited by law or regulatory requirements.



EUROPEAN COMMUNITIES (PAYMENT SERVICES) REGULATIONS 2018

- 14. Our liability if you receive a payment into your account:** If the payer's PSP can prove that we received the payment for you, then we will be liable to you. If we are liable to you we will immediately place the amount of the transaction at your disposal and credit the amount to your account. If we are not liable as set out above, the payer's PSP will be liable to the payer for the transaction. Regardless of whether we are liable or not, we will immediately try to trace the transaction and notify you of the outcome.
- 15. Duration, changes and termination:** Your contract with us, as detailed in this Framework Contract, is of indefinite duration. If we want to change any part of the information provided herein which is required by Regulation 76, we will give you at least two months' written notice of the proposed change where required by law to do so. If you do not notify us within that two month period that you do not accept the proposed change, you will be deemed to have accepted it. If you do not want to accept the proposed change, you must notify us in writing and you will be allowed to terminate your contract with us in relation to the account to which this Framework Contract relates immediately and without charge before the end of that two month period. If we change an interest rate in a way that is more favourable to you, we have the right to apply that change immediately and write to you soon afterwards confirming that change. You may terminate your contract with us in relation to the account to which this Framework Contract relates on one month's notice in writing. We may terminate our contract with you in relation to the account to which this Framework Contract relates on giving you two month's notice in writing.
- 16. Governing law and language:** This Framework Contract shall be governed by and construed in accordance with the laws of Ireland, and all communication between us and you during our contractual relationship shall be conducted in English.
- 17. Redress:** If you have a complaint in relation to the matters governed by this Framework Contract, you can write to us and we will deal with your complaint in accordance with our obligations under the Regulations. If you are not satisfied with the outcome of this internal process, you may refer your complaint to the Financial Services and Pensions Ombudsman.

Contact details for the FSPO are as follows: Financial Services and Pensions Ombudsman, Lincoln House, Lincoln Place, Dublin 2, D02 VH29. Tel. (01) 567 7000. email: info@fspoi.ie

'POLITICALLY EXPOSED PERSON' (PEP)



Kildare Credit Union has an obligation under the Criminal Justice (Money Laundering and Terrorist Financing) Acts 2010-2021 to identify our members who fit the description of a Politically Exposed Person (PEP), an immediate family member of a PEP or a close associate of a PEP as set out below. If you are at present or become a PEP, an immediate family member of a PEP or a close associate of a PEP, please notify Kildare Credit Union.

'Politically Exposed Person' (PEP)

Politically Exposed Person means an individual who is, or has at any time in the preceding 12 months been, entrusted with a prominent public function, including any of the following individuals (but not including any middle ranking or more junior official):

- (a) a specified official;
- (b) a member of the administrative, management or supervisory body of a state-owned enterprise;
- (c) any individual performing a prescribed function.

Section 37 (10) of the CJA 2010-2021

'Specified official' means any of the following officials (including any such officials in an institution of the European Communities or an international body):

- (a) a head of state, head of government, government minister or deputy or assistant government minister;
- (b) a member of a parliament or a similar legislative body;
- (c) a member of the governing body of a political party;
- (d) a member of a supreme court, constitutional court or other high level judicial body whose decisions, other than in exceptional circumstances, are not subject to further appeal;
- (e) a member of a court of auditors or of the board of a central bank;
- (f) an ambassador, chargé d'affaires or high-ranking officer in the armed forces.
- (g) a director, deputy director or member of the board of, or person performing the equivalent function in relation to, an international organisation.

Section 37 (10) of the CJA 2010-2021

The Minister may, with the consent of the Minister for Finance, issue guidelines to the competent authorities in respect of functions in the State that may be considered to be prominent public functions and each competent authority shall have regard to any such guidelines.

Section 37 (12) Of the CJA 2010-2021

Close Associate of a politically exposed person includes any of the following persons:

- a) Any individual who has joint beneficial ownership of a legal entity or legal arrangement, or any other close business relations, with the politically exposed person;
- b) Any individual who has sole beneficial ownership of a legal entity or legal arrangement set up for the actual benefit of the politically exposed person;

Section 37 (10) of the CJA 2010-2021



'POLITICALLY EXPOSED PERSON' (PEP)

Immediate Family Member of a politically exposed person includes any of the following persons:

- a) Any spouse of the politically exposed person;
- b) Any person who is considered to be equivalent to a spouse of the politically exposed person under the national or other law of the place where the person or politically exposed person resides;
- c) Any child of the politically exposed person;
- d) Any spouse of a child of the politically exposed person;
- e) Any person considered to be equivalent to a spouse of a child of the politically exposed person under the national or other law of the place where the person or child resides;
- f) Any parent of the politically exposed person;
- g) Any other family member of the politically exposed person who is of a prescribed class;

Section 37 (10) of the CJA 2010-2021

The Minister may prescribe a class of family member of a politically exposed person, for the purposes of paragraph (g) of the definition of "immediate family member" of a politically exposed person in subsection (10), only if the Minister is satisfied that it would be appropriate for the provisions of this section to be applied in relation to members of the class, having regard to any heightened risk, arising from their close family relationship with the politically exposed person, that such members may be involved in money laundering or terrorist financing'.

Section 37 (11) of the CJA 2010-2021

IMPORTANT INFORMATION TO NOTE



SAVINGS AND LOAN INSURANCES

Life Savings Insurance is the life insurance cover Kildare Credit Union Ltd provides for eligible members as an additional incentive for regular saving. The amount of insurance benefit to which a member is entitled is in proportion to the amount of savings the member has at date of death and depends on the member's age at date of lodgement.

All savings lodged before age 55 are eligible for 100% insurance after death, up to a limit of €12,700. Once over the age of 55 each €1 saved with Kildare Credit Union Ltd provides the following benefit:

- €1 saved between ages 55-59 provides €0.75 insurance
- €1 saved between ages 60-64 provides €0.50 insurance
- €1 saved between ages 65-69 provides €0.25 insurance
- No insurance is payable on amounts saved after your 70th birthday.

Your insurance remains in force as long as you leave your savings in Kildare Credit Union Ltd.

All loans with Kildare Credit Union Ltd are automatically covered by Loan Protection Insurance at no additional cost. Loans outstanding at the time of death are cleared providing the deceased met eligibility conditions when the loan was granted.

Example: If a member dies at age of 72 and no withdrawals were made from shares after age 55 and balance at age 55 is €3,000; balance at age 60 is €3,800; balance at age 65 is €4,400; Balance at age 70 is €5,200 and the balance is €5,600 at date of death, the calculations are as follows:

AGE	BALANCE	CALCULATIONS	RATE	BENEFIT
55	€3,000	Share balance on 55th birthday or lowest balance thereafter	€3,000 @100%	€3,000
60	€3,800	Share balance on 60th birthday or lowest balance thereafter	€3,800 less €3,000 @75%	€600
65	€4,400	Share balance on 65th birthday or lowest balance thereafter	€4,400 less €3,800 @50%	€300
70	€5,200	Share balance on 70th birthday or lowest balance thereafter	€5,200 less €4,400 @25%	€200
			TOTAL	€4,100

Total shares at time of death €5,600 + Life Savings benefit of €4,100 equals €9,700 due to nominee.

Withdrawals after the age of 55 would affect the above calculation.



IMPORTANT INFORMATION TO NOTE

NOMINATION FORM

A "Nomination" is a unique facility available only to Credit Union members and could be described as a "Mini Will".

A nomination must be in writing. You may obtain a nomination form in your Credit Union office.

The statutory maximum amount that can pass under a nomination is currently €27,000. Any amount in excess of this balance will form part of your estate.

If you elect not to complete a nomination, the proceeds of your account will form part of your estate on your death and will be dealt with under the terms of your will, under the rules of intestacy if you make no will, or under the small payments provision*.

You may revoke or vary your nomination at any time by completing a new nomination form.

A nomination is not revocable or variable by the terms of your will or by a codicil to your will.

A nomination is automatically revoked when your nominee dies before you. In this case, you should consider completing a new nomination. If you do not, your property in the Credit Union will form part of your estate.

A nomination is automatically revoked by your subsequent marriage.

Where your personal circumstances change (e.g. marriage, divorce or separation) you should review your nomination at that time.

The nominated property does not form part of a deceased person's estate. A person under 16 years of age cannot make a valid nomination.

***Small Payments Provision:** Where no valid nomination exists and the amount in your account is under €18,000 in total (including insurance etc) the Board of Directors of the Credit Union may, without letters of administration or probate of any will, distribute your property in the Credit Union to such persons as appears to the Board to be entitled by law to receive it.

MONEY LAUNDERING

Under the Criminal Justice Acts (ML & TF) 2010 – 2021, all financial institutions, including Credit Unions, are legally obliged to assist in the prevention of money laundering. Credit Unions are obliged to verify the identity of new members availing of Credit Union services and to ensure that all existing accounts are bona fide.

To assist in complying with this requirement, Kildare Credit Union Ltd would appreciate if you would make available, when requested, up to date proof of identity and proof of address. Occasionally you may be asked to update your full membership file if your circumstances have changed. Your cooperation in this matter is greatly appreciated.

Kildare Credit Union Limited's focus is always to protect members' money against the ever-increasing threat of financial crime. As a member, you should never allow third parties to have access to your Credit Union account online nor should you permit any other person to lodge funds that do not belong to you into your account. In certain circumstances, such activity may be classed as money muling and can be subject to a criminal conviction. Also, you should never reveal any of your member details to a third party over the phone unless you are wholly satisfied that you are dealing with a staff member of the Credit Union.

IMPORTANT INFORMATION TO NOTE



REVENUE REPORTING

Under the Return of Payments Regulations 2008 - 2015, all financial institutions including Credit Unions are obliged to report certain details in respect of dividend and interest to the Revenue Commissioners.

In summary, Credit Unions are obliged to report annually certain details in respect of dividend or interest payments to members in excess of €300. They also have to report the first relevant dividend or interest payment on new accounts opened after 1st January 2008 irrespective of the size of the payment.

VOLUNTARY DISCLOSURE INITIATIVE

If you have tax issues relating to underlying funds held within the Credit Union or the interest or dividend payments, you may qualify for an unprompted voluntary disclosure under Revenue's Code of Practice. You can contact Revenue about this initiative.

Deposit Interest Retention Tax (D.I.R.T.)

All Credit Union share dividend (whether paid into regular share or special share accounts) and deposit interest paid to members (including children) will be subject to D.I.R.T., with the exception of dividend or interest paid to members who are exempt from D.I.R.T.

The only members who can be exempt are:

- Members aged over 65 whose income is less than the relevant limit, currently €18,000 for an individual and €36,000 for a married couple. For married couples, only one of the spouses needs to be over 65. To avail of this exemption, you must sign a self-declaration form DE1. This form is available in your Credit Union and is a declaration that you (or your spouse) are aged over 65 and that your total income is less than the relevant limit.
- Members who are permanently incapacitated. Such members should either contact their local Revenue Commissioners office directly or contact a service body such as the Irish Wheelchair Association. Credit Unions have no role in approving the exemption in these cases.

If you do not complete the self-declaration form, the Credit Union is obliged to deduct D.I.R.T. from your dividend or interest. You will then have to apply directly to the Revenue Commissioners for a refund of D.I.R.T. (if you are eligible). The current D.I.R.T. rate is 33%.

THE ASSISTED DECISION-MAKING (CAPACITY) ACT 2015

Members should be aware that the Assisted Decision-Making (Capacity) Act 2015 commenced on the 26th April 2023. The focus of this Act is to provide a framework for adults who may need support in making decisions. The Decision Support Service (www.decisionsupportservice.ie) works to ensure that this legislation is implemented correctly and oversees the various decision support arrangements that can be put in place.

The introduction of the Assisted Decision-Making (Capacity) Act 2015 has led to the repeal of Section 24 of the Credit Union Act 1997 (as amended). This means that the Board of Directors can no longer permit a third party to have access to an account solely for the member's benefit, based on the medically proven capacity issues of that member.

Should a decision support arrangement exist that relates directly to the financial decisions of a member of Kildare Credit Union, it is vital that we are informed as soon as possible.



IMPORTANT INFORMATION TO NOTE

MINOR ACCOUNTS

Where minors qualify for membership, they may open and operate accounts provided they can sign for themselves (which is generally considered to be around the age of 7).

Where the minor cannot sign for themselves, then a parent or guardian must do so. The parent must sign a declaration with each withdrawal stating the monies withdrawn are for the sole benefit of the child. Funds in minor accounts are the sole property of the minor and the minor will be required to sign for the withdrawal once capable of doing so. Minor accounts must comply with Money Laundering regulations.

LOAN INTEREST CALCULATIONS

Loan interest is calculated on a daily basis which is considered to be the fairest calculation method and in the best interest of members.

ON-LINE BANKING SERVICES

www.kildarecu.ie

You can...

- Transfer money to and from your Credit Union Account
- Transfer money from your Credit Union Account to other Financial Institutions
- Pay bills online
- Check your account balances and transactions
- Apply for and draw down a loan online
- Print statements
- Calculate loan repayments
- Send secure messages to your Credit Union

Call into one of our offices for your Secure PIN.

Our website has the latest and most secure features to ensure the safety and protection of your data.

MOBILE BANKING APP

The mobile app banking facility is available to all members who have registered at www.kildarecu.ie and received their PIN. Search for Kildare Credit Union in the App Store or on Google play. Download the App to your mobile device. Follow on-screen steps to activate the App on your mobile device.



ONLINE PAYMENTS

Online Debit Card Payments facilities available to registered members on our website www.kildarecu.ie

Use your Debit Card to lodge or pay online 24/7

SAVE YOUR CREDIT UNION POSTAGE COSTS

- Sign up for e-statements
- Sign up for E-AGM booklets

Email us at info@kildarecu.ie to sign up for e-AGM booklets

SUMMARY OF DATA PRIVACY NOTICE



What personal data do we use?

We may collect, store, and use the following categories of personal information about you:

- Copy of identification documents such as passport/driving license.
- Copy of proof of address such as utility bill, bank statement, letter from a government department
- Personal Public Service Number (PPSN)
- Name, address, date of birth, telephone number, email address, politically exposed status, source of wealth, tax identification number (if applicable), nomination details
- Loan history, income, expenditure, mortgage/rent details, marital status, gender, number of dependents, employment details, copies of loan application related documentation.
- Correspondence with members
- Associated IBAN and BIC details for EFT transactions, debit card receipt information
- Declaration of health forms
- CCTV footage
- Record telephone conversations.
- Personnel records for Board of Directors, Board Oversight Committee, Management, Staff and Volunteers which would include name, contact details, family information, skills, qualifications, service record, wage and pension details, bank account information.

Purpose.

We need all the categories of information in the list above to allow us to identify you and contact you and in order that we perform our contract with you.

We also need your personal identification data to enable us to comply with legal obligations. Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal information.

If you fail to provide personal information:

If you fail to provide certain information when requested, we may not be able to perform the contract we have entered into with you or we may be prevented from complying with our legal obligations.

Change of purpose:

You can be assured that we will only use your data for the purpose it was provided and in ways compatible with that stated purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

How we use particularly sensitive personal information:

"Special categories" of particularly sensitive personal information require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal information. We may process special categories of personal information in the following circumstances:

1. In limited circumstances, with your explicit written consent.
2. Where we need to carry out our legal obligations and in line with our data protection policy.
3. Where it is needed in the public interest, and in line with our data protection policy.



SUMMARY OF DATA PRIVACY NOTICE

Less commonly, we may process this type of information where it is needed in relation to legal claims or where it is needed to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.

Profiling

We sometimes use systems to make decisions based on personal information we have (or are allowed to collect from others) about you. This information is used for loans assessment and anti-money laundering purposes and compliance with our legal duties in that regard.

Data Retention Periods

We will only retain your personal information for as long as necessary to fulfill the purpose(s) for which it was obtained, taking into account any legal/contractual obligation to keep it.

Once the retention period has expired, the respective data will be permanently deleted. Please see our retention periods below.

- Accounting records required to be kept further to the Credit Union Act, 1997 (as amended) must be retained for not less than six years from the date to which it relates.
- The money laundering provisions of Anti-Money Laundering legislation require that certain documents must be retained for a period of five years after the relationship with the member has ended.
- We keep income tax records for a period of six years after completion of the transactions to which they relate.
- Credit agreements are retained for 6 years following the end of loan repayment or top-up of loan.
- Under the Credit Union Act 1997(as amended) we are obliged to retain member's data permanently. This data is held in a Members Register located in the Kildare Office. It is available for inspection by authorised bodies and other members of Kildare Credit Union. Members of Kildare Credit Union are permitted to view the number, name, address, date joined and date left of all members of Kildare Credit Union where they have a legitimate interest in doing so.
- CCTV footage which is used in the normal course of business (i.e. for security purposes) for one month.

Fulfilling Contracts

This basis is appropriate where the processing for us to manage your accounts and credit union services to you:

- 1. Administrative Purposes:** We will use the information provided by you, for the purpose of assessing applications, processing applications you make and to maintaining any accounts you have with the credit union.
- 2. Foreign Exchange:** If you use our foreign exchange services, we are required to share some of your personal data with our foreign exchange provider – **FEXCO**
- 3. Third parties:** We may appoint external third parties to undertake operational functions on our behalf. We will ensure that any information passed to third parties conducting operational functions on our behalf will do so with respect for the security of your data and will be protected in line with data protection law.

SUMMARY OF DATA PRIVACY NOTICE



Our use and sharing of your information

We will collect and use relevant information about you, your transactions, your use of our products and services, and your relationships with us, for many reasons:

- Irish League of Credit Union (ILCU) Affiliation:
- Payac
- Insurance.
- Electronic Payments
- Credit Assessment and Credit Reporting.
- Customer Service.
- Debit or Charge Card.
- Legal Duty
- Tax Liability.
- Regulatory and statutory requirements.
- Compliance with our anti-money laundering and combating terrorist financing obligations.
- Audit.
- Nominations.
- Marketing and Market Research.

You have a right to:

1. Request a copy of your data.
2. Request correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you rectified.
3. Request erasure of your personal information.
4. Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
5. Request the restriction of processing of your personal information. You can ask us to suspend processing personal information about you, in certain circumstances
6. Where we are processing your data based solely on your consent you have a right to withdraw that consent at any time and free of charge.
7. Request that we: a) provide you with a copy of any relevant personal data in a reusable format; or b) request that we transfer your relevant personal data to another controller where it's technically feasible to do so.

You have a right to complain to the Data Protection Commissioner (DPC) in respect of any processing of your data by:

Telephone +353 01 765 0100
or 1800 437737
Website dataprotection.ie

Postal Address
Data Protection Commissioner
21 Fitzwilliam Square South
Dublin 2
D02 RD28

Please refer to inside front cover for Kildare Credit Union contact details.
The full data privacy notice can be found on our website www.kildarecu.ie



Kildare

...AT THE HEART OF THE COMMUNITY

Please sign up to receive your booklet by email instead of by post in future.

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