Kildare Credit Union Ltd.
Rea House, Bride St., Kildare Town, Co. Kildare
Phone: 045-521928
Email: info@kildarecu.ie
Web: www.kildarecu.ie

Accessibility Statement

Commitment to Accessibility

Kildare Credit Union is committed to providing equal access to financial services for all our members. This involves ensuring digital accessibility for all members and users, including people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards to enhance usability and accessibility.

We aim to ensure that our website is accessible and usable by as many people as possible, regardless of technology or ability.

Accessibility Standards

Kildare Credit Union wants everyone who visits our website to have a positive and accessible experience and we continually work to improve accessibility across our digital services.

As part of our commitment we:

- Carry out regular reviews and testing to confirm accessibility leves
- Look for ways to improve accessibility
- Listen to member feedback and act on it where possible
- Ensure new content is designed with accessibility in mind

Current accessibility position

We are working towards compliance with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, which are internationally recognised standards for digital accessibility.

Accessibility Review

Our website has undergone an accessibility review using the Vially Insight automated accessibility testing platform.

The review identified areas requiring improvement. While we are committed to enhancing accessibility, we do not currently claim full conformance with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

Areas identified for improvement include:

- Improvements to image alternative text and the handling of decorative images.
- Review of heading structures, page hierarchy, and semantic relationships.
- Investigation of recurring colour contrast issues and CSS implementation.
- Improvements to moving or automatically updating content and the controls available to users.
- Improvements to accessible names and alignment with visible control labels.
- Review of clickable target sizes, spacing, and applicable exceptions.
- Review of ARIA attributes, form labels, and interactive component markup.

We are actively reviewing and addressing the identified accessibility issues across our website and mobile app.

Feedback and Contact Information
We recognise that accessibility is an important aspect of member service and financial inclusion. We are committed to ensuring that all members can access information about our products, services, and facilities in a manner that is accessible, respectful, and inclusive.

We welcome feedback on the accessibility of our website. If you encounter any accessibility barriers or require information in an alternative format, please contact us:

Kildare Credit Union Limited
Phone: 045-521928
Email: info@kildarecu.ie
Address: Rea House, Bride Street, Kildare Town R51 KF44

We aim to respond to accessibility-related queries within five working days

Ongoing Improvement

Accessibility is an ongoing process. We will regularly review our website and digital services to identify opportunities for improvement and to ensure we continue to provide an inclusive experience for all users.

Date of Statement

This statement was last reviewed on 18th November 2026.